



AS13100 Standard Overview & Deployment

Supplier Forum April 21st 2021



AESQ – Aerospace Engine Supplier Quality Strategy Group

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Welcome to the AESQ Supplier Forum



Over 1600 people registered
from 41 Countries

AESQ Supplier Forums



Typically held twice a year, rotating around North America, Europe and Asia

AESQ Supplier Forums provide an opportunity to;

- Provide updates on the work of the AESQ
- Share best practice
- Provide feedback to the AESQ
- Develop a network of practitioners and Subject Matter Experts

AESQ Supplier Forum 2021: Focus on AS13100






Introducing AS13100: AESQ Quality Management Requirements

THE NEW STANDARD CREATING A COMMON LANGUAGE FOR QUALITY THROUGHOUT THE AEROSPACE ENGINE SUPPLY CHAIN

SAE AS13100 AESQ QUALITY MANAGEMENT SYSTEM REQUIREMENTS FOR AERO ENGINE DESIGN AND PRODUCTION ORGANIZATIONS

This standard sets out to create a common set of supplemental requirements with common training and reference manuals to improve understanding, efficiency, and performance. While significantly simplifying the businesses of suppliers with multiple customers, the primary intent of this new standard is to improve overall product quality by focusing on the key systems and processes currently deterring consistent aerospace engine product quality.

These common supplemental requirements aim to raise the bar for anticipated performance in these key areas, and therefore detailed guidance is provided to ensure clarity of expectations.

To assure customer satisfaction, the aviation, space, and defense industry organizations have to produce and continually improve safe, reliable products that equal or exceed customer and regulatory authority requirements. The globalization of the industry and the resulting diversity of regional/national requirements and expectations have complicated this objective. End-product organizations face the challenge of assuring the quality of and integration of product purchased from suppliers throughout the world and at all levels within the supply chain. Industry suppliers face the challenge of delivering product to multiple customers having varying quality expectations and requirements.



Learn about how SAE AS13100 AESQ Quality Management System Requirements for Aero Engine Design and Production Organizations minimizes requirements and improves overall product quality by focusing on the key quality systems and processes! Through an executive overview and a self-paced course, your organization can gain key knowledge about a common quality language, how to gain compliance to AS13100 and the business value and benefit of the standard. Walk-through each section of the standard and understand the new requirements.

For more information, please visit:
discover.sae.org/AS13100



TESTIMONIAL

"Although created by the Aero Engine Supplier Quality Group in conjunction with the SAE G-22 Aero Engine Supplier Quality Standards Committee, this standard and supporting materials will benefit any organisation, in any industry."

Dr. Ian Riggs
Global Quality Executive
Rolls-Royce & AESQ Chair

Learn more:
www.sae.org/standards/content/AS13100/

SAE STANDARD	AESQ NUMBER
AEROSPACE STANDARD	AS13100
AESQ Quality Management System Requirements for Aero Engine Design and Production Organizations	

NOTE:
This standard has been adopted by the SAE G-22 Aero Engine Supplier Quality (AESQ) Technical Committee to enhance and clarify quality management requirements for aero engine design and production organizations. This standard is intended to be used in conjunction with other SAE standards and standards from other organizations. It is not intended to be used in isolation. It is not intended to be used in conjunction with other standards from other organizations. It is not intended to be used in conjunction with other standards from other organizations. It is not intended to be used in conjunction with other standards from other organizations.



RM13005
Quality Audit Requirements



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13010
Human Factors



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13000
8D Problem Solving Method



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13006
Process Control Methods



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13011
Rework and Production Repair of Non-Conforming Products



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13002
Alternate Inspection Frequency Plans



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13007
Sub Tier Management



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13102
First Article Inspection



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13003
Measurement Systems Analysis



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13008
Design Work



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13145
Advanced Product Quality Planning (APQP) and Production Part Approval Process (PPAP) within Aerospace



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13004
Defect Prevention Quality Tools to Support APQP & PPAP



An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021



RM13009
Compliance Assessment

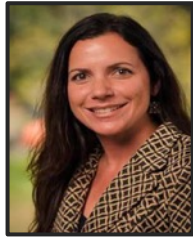


An AESQ Reference Manual
Supporting SAE AS13100™ Standard
Issued March 1, 2021

AESQ – Aerospace Engine Supplier Quality Strategy Group

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Agenda



Barbara Negroe
GE Aviation



Dr Ian Riggs
Rolls-Royce



Martin Schäffner
MTU Aero Engines



Dr Marnie Ham
GE Aviation



Helen Djäknegren
GKN Aerospace



Catherine Catarina-Graca
Safran Aircraft Engines



Karl Evans
Rolls-Royce



Emmanuel Vivier
Safran Aircraft Engines



Lisa Claveloux
Pratt & Whitney



Osa Omoruyi
Howmet Aerospace



Jun Sakai
IHI



James Clifton
PCC Structural

	Topic	Presenter	Duration
1	AESQ Overview, Vision & Objectives	Barbara Negroe	10
2	AS13100 Standard Overview	Ian Riggs	15
3	AS13100 Reference Manuals Overview	Martin Schäffner	10
3.1	RM13000 Problem Solving Methods	Marnie Ham	15
3.2	RM13005 Quality Audit Methods	Helen Djäknegren	15
3.3	RM13010 Human Factors	Catherine Catarina-Graca	15
3.4	RM13145 APQP & PPAP	Karl Evans	15
BREAK			15
4	AESQ Subject Matter Interest Groups	Emmanuel Vivier	15
5	AS13100 Training	Lisa Claveloux	15
6	AS13100 Deployment Expectations	Osa Omoruyi	10
7	AESQ How to get Involved	Jun Sakai	10
8	Summary & Questions	James Clifton	25

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Use the Chat Function to Ask a Question..



... or just make a comment.



be kind

AERO ENGINE SUPPLIER QUALITY GROUP (AESQ) OVERVIEW



BARBARA NEGROE
EXECUTIVE SOURCING QUALITY LEADER
GE AVIATION

Aero Engine Industry Burning Platform

Aero Engine Manufacturers created a Collaboration working group to address burning platform in 2013 with key Global Suppliers

Used the Automotive example of QS-9000 with Ford, GM and Chrysler as the model

- Airline passengers set to double in size over the next 20 years
- Customers expect Zero Defects
- Increasing level of supplier made engine content
- Global Supplier Footprint
- Large number of common suppliers between engine manufacturers
- Wide range of Aerospace engine supplier businesses, from <\$1M to >\$2B
- Improving Quality, Cost and Delivery remains a key challenge



Aero Engine Supplier Quality Group Principles

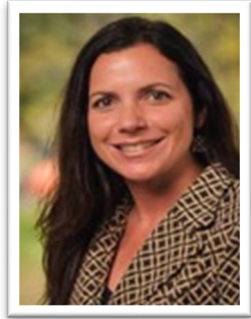


- Aero Engine Manufacturers created a Collaboration working group to address burning platform in 2013 with key Global Suppliers
- Used the Automotive example of QS-9000 with Ford, GM and Chrysler as the model
- Purpose is to:
 - Simplify and Standardize Aero Engine supplier requirements through the removal of duplication and waste
 - Create a common language for Quality
 - Build on existing industry standards, where they exist
 - Create Requirements that are simple, prescriptive, and auditable
 - Promote the use of standardized 3rd party training
 - Deliver results with pace
 - Focus on effective deployment and improving the capability of the shared supply chains

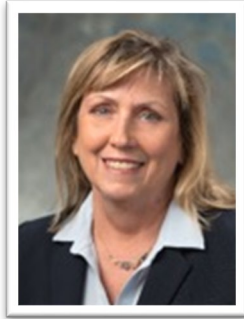
Aero Engine Supplier Quality (AESQ) Members



The AESQ Steering Group Members



Barbara Negroe
Executive Sourcing Quality Leader
GE Aviation



Lisa Claveloux
Sr. Director Quality
Raytheon Technology Corp.



Helen Djäknegren
Director Global Supplier Quality
GKN Aerospace



Ian Riggs
Global Quality Executive
Rolls-Royce



Emmanuel Vivier
VP Quality Commercial Engines
Safran Aircraft Engines



Jun Sakai
Chief Engineer
IHI Corporation



Barrie Hicklin
Director, Quality Systems
& Regulatory Compliance
Honeywell



Martin Schäffner
Senior VP Corporate Quality
MTU Aero Engines



James Clifton
VP Quality
PCC Structurals



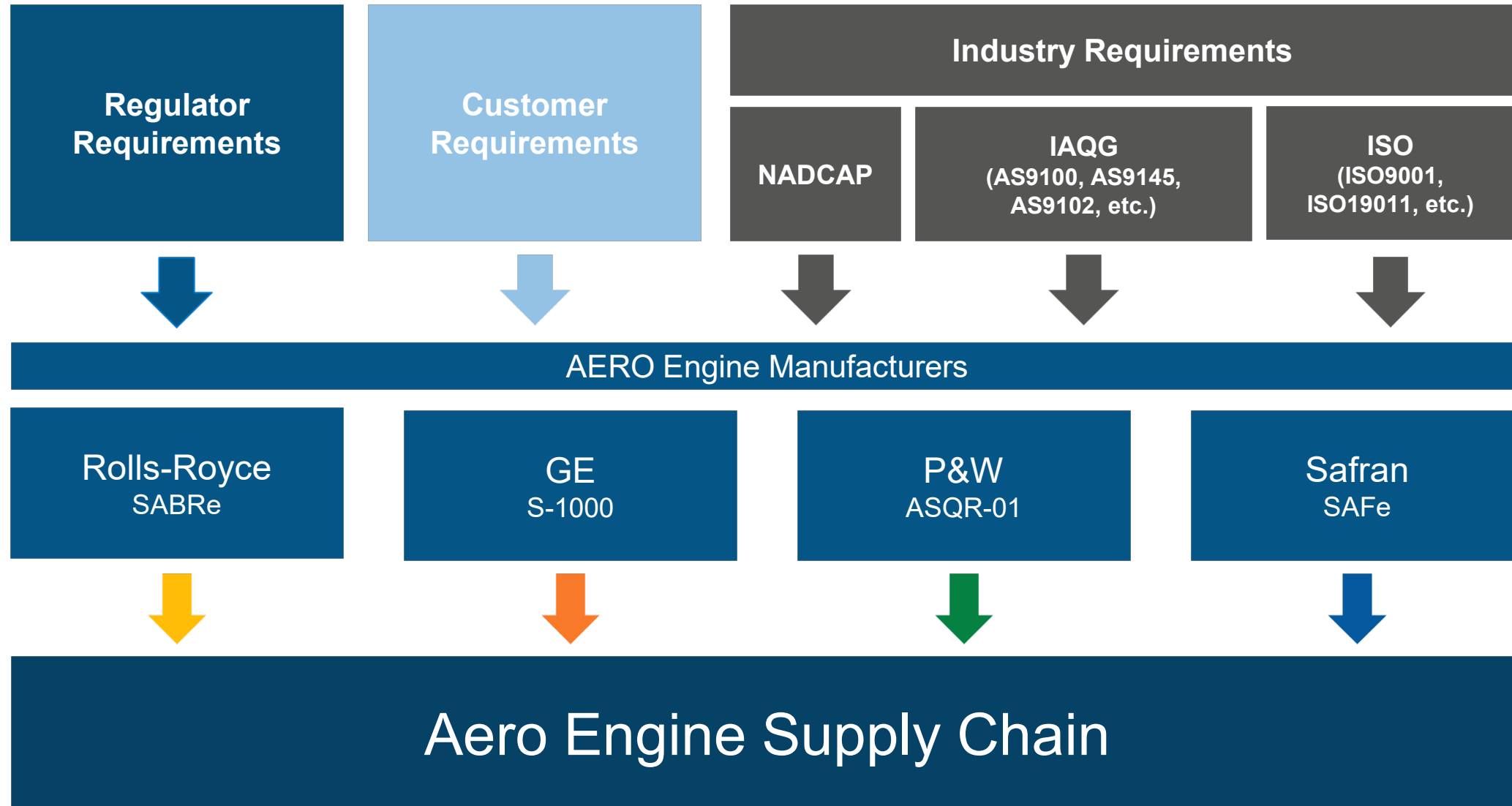
Osa Omoruyi
Director of Quality
Howmet

AESQ – Aerospace Engine Supplier Quality Strategy Group

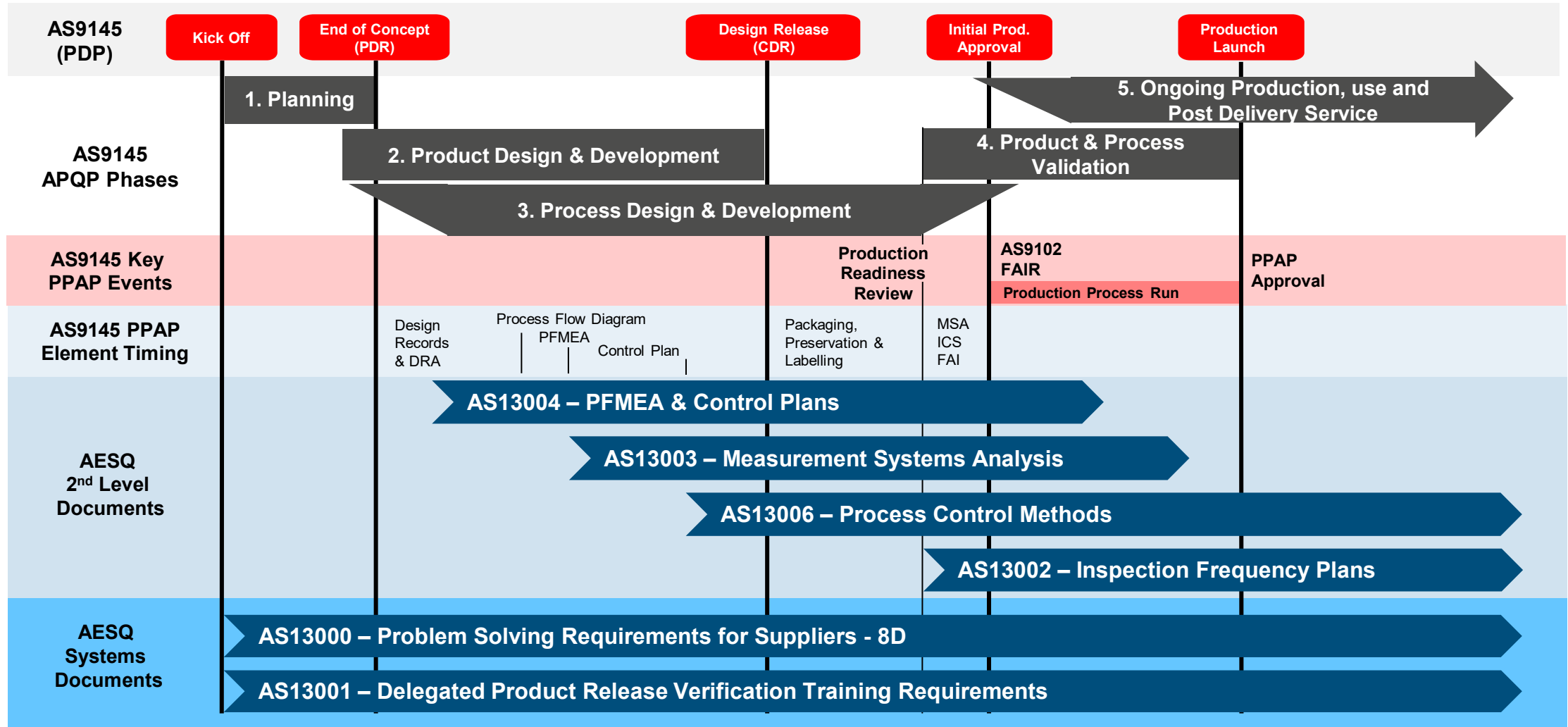
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To establish and maintain a common set of
Quality Requirements that enable the
Global Aero Engine Supply Chain
to be truly competitive through lean, capable processes
and a culture of Continuous Improvement.

Aero Industry Requirements Flowdown 2012



Product Life Cycle & Current AESQ Document Interaction



Example Best Practice Stories



Sam Suzhou make Engine Mounts

16 Part Specific FMEAs using AS13004 created in 3 months

PFMEA led to the Introduction of error proofing and prevention controls

Defect Free since September 2017

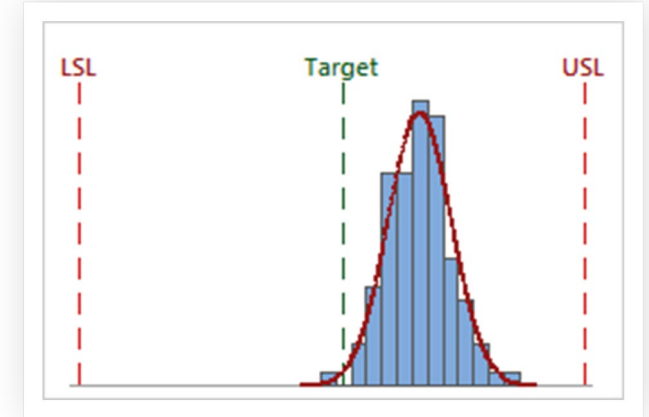


Fan Case Delivered Defect Free at PPAP after applying AS13004, AS13003 and AS13006

70 consecutive parts now delivered Defect Free

Manufactured by GKN, Newington

PPAP completed in 6 months instead of the usual 18 months



IPT Turbine Blade machining using AS13006 Real Time SPC

98% of features Cpk >2, the other 2% Cpk >1.67

Zero Defect standard met since production start (5,000 blades)

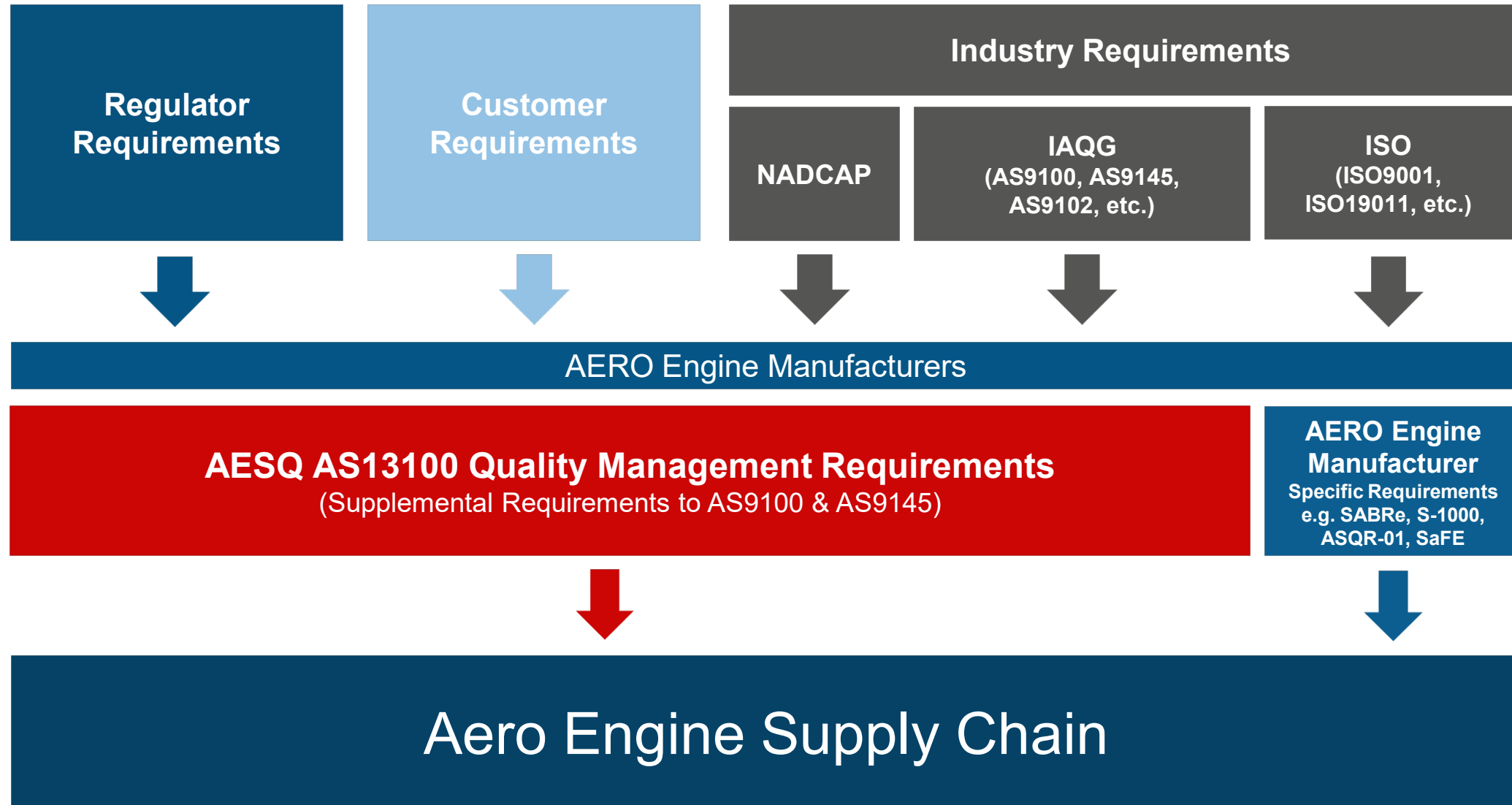
AS13100 OVERVIEW

STRUCTURE & KEY HIGHLIGHTS



DR IAN RIGGS
QUALITY EXECUTIVE
ROLLS-ROYCE CIVIL AEROSPACE

Aero Industry Requirements Future Vision



AS13100 Creation Process



Starting Point
September 2018

OEM Unique Requirements

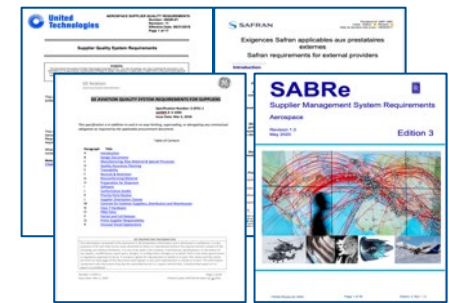
Existing Engine Maker
Supplier Requirements

Harmonized Requirements

Requirements

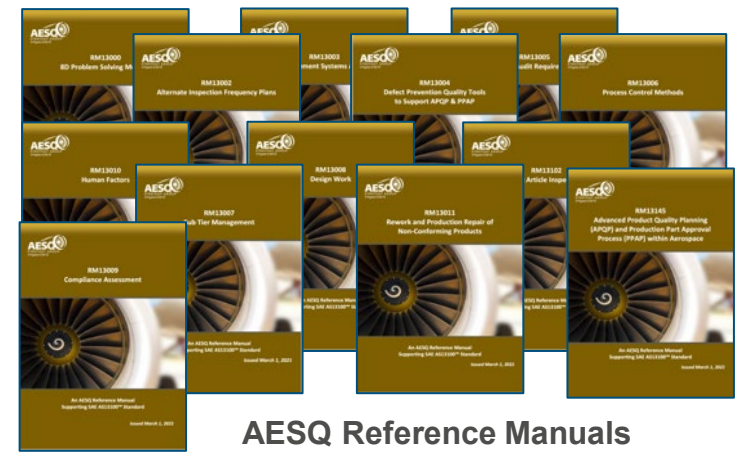
Existing & WIP
AESQ Standards

Supporting Guidance & Best Practice Material



Future Engine Maker
Supplier Requirements

Overall Number of Requirements
reduced by >50%



AESQ Reference Manuals

AESQ – Aerospace Engine Supplier Quality Strategy Group

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AS13100 Structure

AS13100 Requirements	Chapter A AS9100 Rev D Supplemental Requirements										Chapter B APQP & PPAP AS9145 Supplemental Requirements						Chapter C Defect Prevention Quality Tools to Support APQP & PPAP							
Clause Number	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	DFMEA	Product KCs	Process Flow Diag.	PFMEA	Process KCs	Control Plan	MSA	Process Capability

Example Extract

9.3 Management Review

9.3.1 General Reference 9100D:09/2016 requirements.

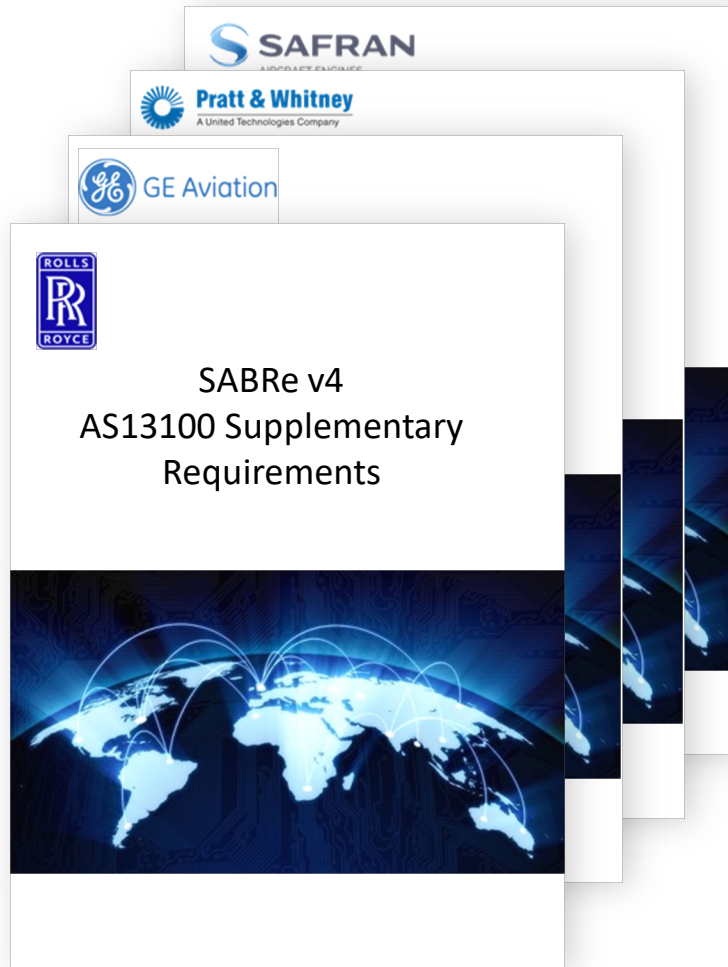
9.3.2 Reference 9100D:09/2016 requirements.

9.3.2.1 Management Review Inputs - Supplemental Requirements

Management Reviews shall be conducted at least annually and consider the following performance topics:

- **Cost of Poor Quality (COPQ).**
- **Manufacturing / Assembly Right First Time / First Pass Yield.**
- **Customer scorecards (where available).**
- **Human Factors reporting.**

AS13100 Customer Specific Requirements



Designed to Include Customer Specific requirements that could not be harmonized within AS13100.

These documents shall:

- Require Compliance to AS13100
- Signpost to Customer Specific Documents (where required)
- Definition of customer specific acceptance thresholds called out in AS13100 e.g., Cpk, GR&R scope, etc.
- Additional Customer Specific requirements not defined within AS13100
- Defines company specific key roles and accountabilities for approvals
- Includes specific IT interface requirements

AS13100 Requirement Highlights

AS13100 PARAGRAPH REFERENCE	ORGANIZATION TYPE					
	TYPE 1: MAKE TO PRINT	TYPE 2A: DESIGN AND MANUFACTURE	TYPE 2B: DESIGN ONLY	TYPE 3: DISTRIBUTOR	TYPE 4: SPECIAL PROCESS	TYPE 5: RAW MATERIAL
4.3.1	X	X	X	X	X	X
4.3.2	X	X	X			
4.3.3	X	X	X	X	X	X
4.3.4	X	X	X	X	X	X
4.3.5	X	X	X	X	X	X
4.4.3	X	X	X	X	X	X
5.1.1.1	X	X	X	X	X	X
5.2.1.1	X	X	X	X	X	X
5.3.1	X	X	X	X	X	X
6.1.3	X	X	X	X	X	X
7.1.3.1	X	X	X	X	X	X
7.1.5.1.1	X	X			X	
7.1.5.1.2	X	X			X	
7.1.5.1.3	X	X			X	

ORGANIZATION TYPE	QMS APPROVAL (MINIMUM REQUIREMENT)
Type 1: Make to Print and Type 2A: Design and Manufacture. Manufacture, inspect, test, and certify the conformance of semi-finished and/or finished products (installed on aerospace engines or a component of such a product) to proprietary engineering drawings whether customer design, or organization design.	9100 registration.
Type 2B: Design only. Contracted Design Responsible Organization / Partner / Supplier tasks Organizations.	As defined by Customer's requirements.
Type 3: Distributor.	9120 registration.
Type 4: Special Process (2.3). As part of an Organizations manufacturing scope and/or Special Process Houses.	Nadcap or Customer's requirements.
Type 5: Raw Material. Manufacture, inspect, test, and certify the conformance of Raw Material to proprietary engineering specifications.	ISO9001 registration.
Production Shop Assist Only. Offload of planned manufacturing operations.	Per Organizations Requirements based upon scope of work, unless specified by the customer.
External Calibration or Laboratory Service Provider.	ISO / IEC 17025 or National Equivalent, e.g., UKAS, COFRAC, NIST.
Industry Standard Part or Industry Standard Raw Material Manufacture.	ISO9001 registration.
Castings and Forgings produced to a proprietary design.	9100 registration.

Table 1 provides a guide to the applicability of AS13100 Sections to Organization scope.

Table 2 defines an agreed set of Certification Requirements, matched to the scope of the supplier's activities.

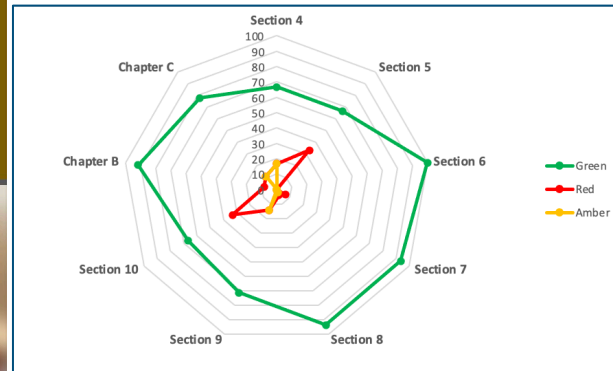
AS13100 Requirement Highlights



RM13009
Compliance Assessment



An AESQ Reference Manual Supporting SAE AS13100



Clause Reference	Clause Title / Subject	Organization Process Reference (or comment)	Compliance Status
8.3.4.3	Design Reviews – Supplemental Planning	Not a Design responsible supplier	N/A
7.2.2	Auditor Competence	Auditor competence requirements are defined in our QMS in procedure number QP005, Rev D. This procedure fully complies with the requirements of AS13100 clause 7.2.2.	G
7.2.3	Delegated Product Release Verification (DPRV) Representative Training	All relevant inspection personnel are trained in accordance with this requirement. It is defined in our QMS in procedure number QP009, Rev B.	G
7.2.4	AS13100 Requirements Training & AESQ Quality Foundation Training	We have identified five personnel within the business that require this training. Their training plans / job profiles have been updated to reflect this as a mandated training. Training is scheduled for July (in 3 months time).	A
7.3.1	Human Factors Awareness	We do not have a Human Factors program at this time. The organization's leadership team are currently reviewing our future approach to HF.	R

Section 4.3.5 requires the organization to conduct a **Compliance Assessment** of their QMS to ensure that it captures all of the requirements of AS13100 and customer specific requirements.

The results of this review are to be provided to the customer upon request.

Any compliance gaps must be highlighted to the individual customer and a resolution agreed.

Reference Manual RM13009 provides information to support this requirement.

AS13100 Requirement Highlights

AS13100 Section 8.3 includes common Requirements for **Design & Development**. Key Supplemental Requirements include;



Specifies
AS9145 APQP &
PPAP
for Managing
New / Changed
Product Designs



Defines
Design FMEA
approach to meet
Design Risk Analysis
requirement

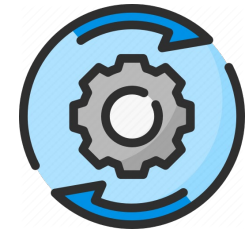


Requires the use of
Cross Functional
Teams for Design &
Development
Activities



Defines requirements
for Design for 'X'

(Manufacture,
Assembly, Servicing,
Disposal)



Specifies the use
of AS9116 to
manage
Design Changes

Reference Manual RM13008 Provides Guidance for Design Work

AS13100 Requirement Highlights

AS13100 Section 8.4.1, 8.4.2 and 8.4.3 define the additional requirements for Supplier Evaluation, Selection, Control and Performance Monitoring.



Engineering &
Manufacturing
Capability



Quality Control
Capabilities



Purchasing,
Planning & Capacity



Commercial, Legal
& Environmental



Supplier Register
Maintenance



Product
Acceptance



Supplier
Surveillance



Supplier Performance
Monitoring

Reference Manual RM13007 Provides Guidance for Supplier Management

AS13100 Benefits

- 1. Single AESQ Standard aligned to AS9100 / ISO9001**
 - Less Requirements for the Supplier (>50% less)
 - Lower cost (suppliers do not need to buy multiple standards)
- 2. Supported by Free Issue Reference Manual Guides**
- 3. Will minimise the content of OEM Supplier Requirement Standards (SABRe, S-1000, ASQR-01 and SAFe)**
- 4. Creates a common language for Quality, OEMs have adopted standard approaches within their own operations.**
- 5. Aligns to relevant existing industry standards (ISO, AS9xxx, Nadcap, etc)**
- 6. Supported by global approved training resources**
- 7. Enables the AESQ OEMs to provide a harmonised approach to Supplier Development**
- 8. Supplier Compliance continues to be assessed through Customer Audit**
- 9. Allows AESQ to focus on Supply Chain Capability Development**

AS13100 Core Writing Team: Thank you for sticking with it, every Wednesday, for two & a half years, even during the pandemic, to get it published.



Dr Ian Riggs
Rolls-Royce
Writing Team Leader



Larry Bennett
GE Aviation
Writing Team Deputy Leader



Elizabeth Pace
Raytheon



Earl Capozzi
Pratt & Whitney



Jim Wilson
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Peter Amsden
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And also for the 99 Subject Matter Experts who created the Reference Manuals – Thank you

...-Collado
 ...eitmann
 ...no Munoz-Morales
 ...w Stou...
 Anil Oenuer
 Barrie Hicklin
 Benoit Gottie
 Björkålv Hå...
 Brian M...
 Carri...
 Ca...
 ...rimm
 ...ederic Vetil
 ...rant Braun
 Helen Djäknegren

...an Bentley
 Ian Riggs
 Inger Henström
 James Kelly
 Jim Barge
 Jim Nelson
 Jim Wilson
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 Jun Teshima
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 Kristin Gantz
 Larry Bennett
 Lars Brander
 Laura Hill
 Lena Wendel Eckerbom

Lise Brox
 Ludovic Chevet
 Marc Boursicot
 Marie Partridge
 Marnie Ham
 Mattias Eriksson
 Maura Callahan
 Melanie Deroo
 Melanie Renault
 Michael Cera
 M... Cosenza
 M... Fu...
 M... n

Perr Rendell
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 Pete Teti
 Peter Papadopoulos
 Phil Bamforth
 Rebecca Lemon
 Ricardo Banuelas
 Rich DeMary
 Richard Baker
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 Rob Farndon
 Robert Star...
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 Simon Gough-Re...
 Song Gao
 Stefan Gehring
 Stefan Lund
 Steve Christensen
 Steven Finup
 Susie Neal
 Sverker Johnson

Todd Ang...
 Tony Pailing
 Vince Miller
 Ward Baun
 Wilibald Schoder
 Wolfgang Wagner
 Yvonne Mansson

AS13100 REFERENCE MANUALS



MARTIN SCHÄFFNER
SENIOR VP CORPORATE QUALITY
MTU AERO ENGINES

AS13100 Supporting Reference Manuals



AS13100 Standard defines mandated requirements. The Standard is supported by free issue Reference Manuals from the AESQ Website:

→ <https://aesq.sae-itc.com/content/aesq-documents>



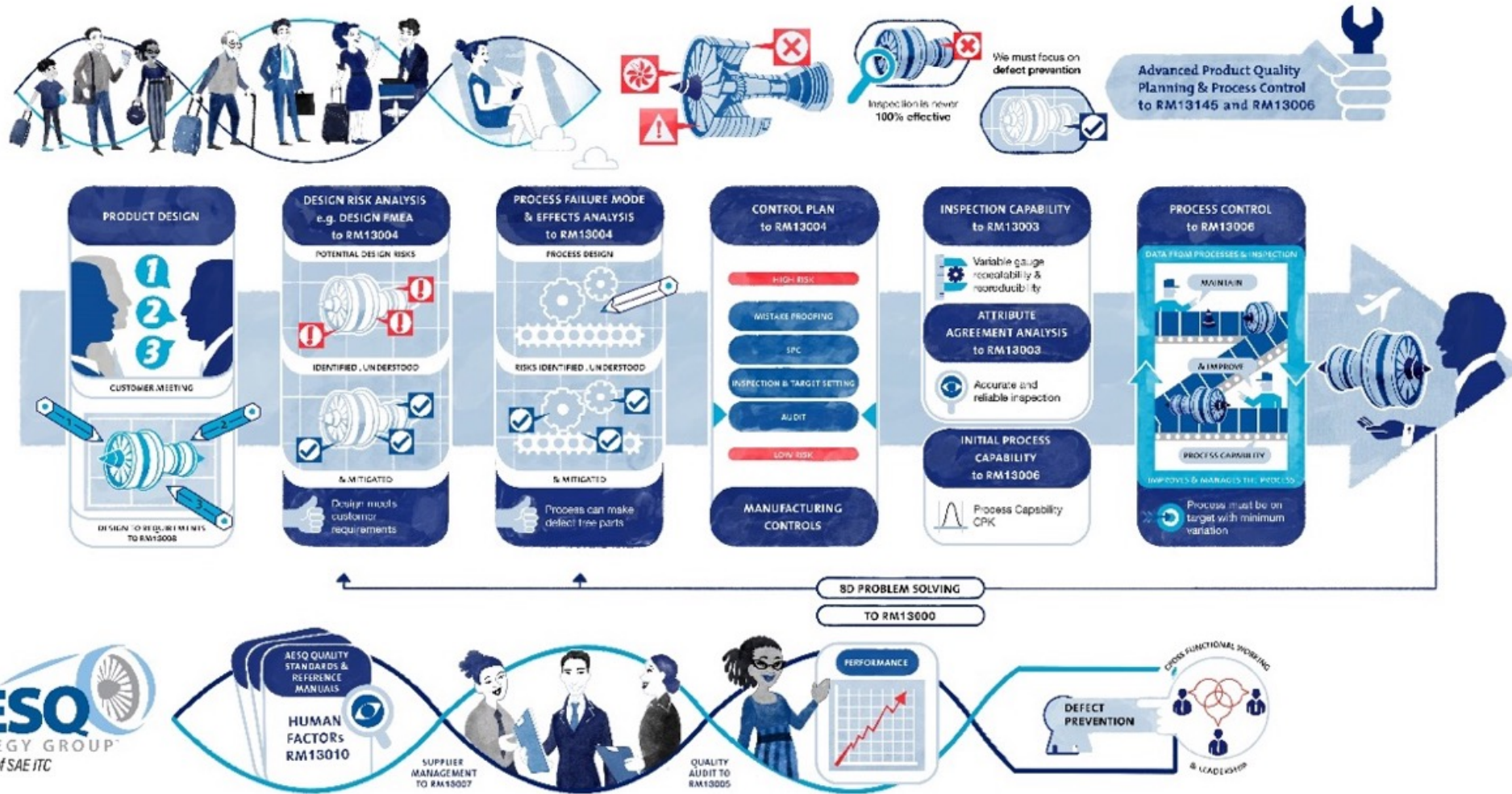
Reference Manuals provide industry best practice guidance and case study material on how to deploy quality tools effectively.

Reference Manuals are maintained and updated by the **AESQ Subject Matter Interest Groups** and may be updated at any time when new or revised information becomes available

AESQ – Aerospace Engine Supplier Quality Strategy Group

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Defect Prevention Key Quality Tools for Zero Defects



Defect Prevention Tools Must Work as a System

AS13100 Supporting Reference Manuals Examples



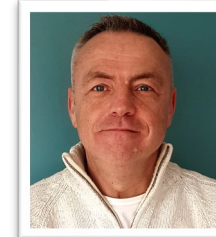
Marnie Ham
RM13000
Team leader



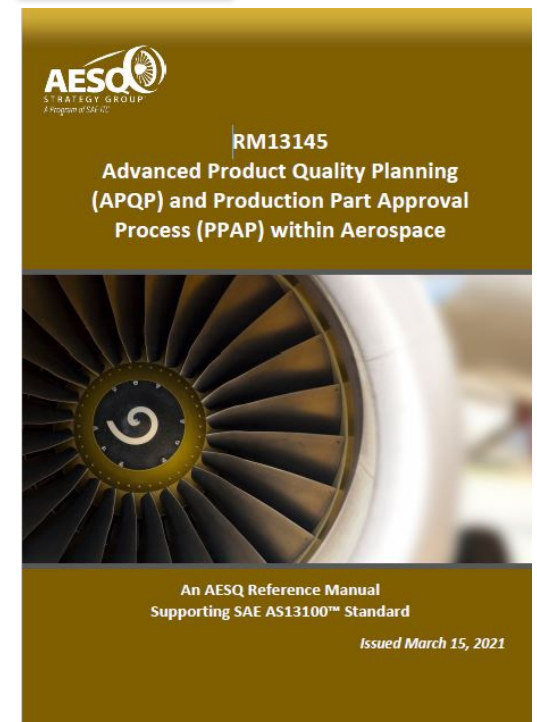
Helen Djäknegren
RM13005
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Catherine Catarina-Graca
RM13010
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Karl Evans
RM13145
Team leader



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REFERENCE MANUAL RM13000

PROBLEM SOLVING METHODS



MARNIE HAM
SIX SIGMA QUALITY LEADER
GE AVIATION

AS13100 Supporting Material

RM#	Reference Manual and Forms	Issue Date
RM13000	Problem Solving Methods Including 8D <ul style="list-style-type: none">• 8D Interactive Tool (PowerPoint)• Supplier 8D Reporting Template (Power Point)• 8D Word Form (Word)	March 8, 2021

The key areas of focus of this group are:

- Problem Solving Approaches
- Problem Solving Methodologies
- Problem Solving using ... 8D, 4D, 2D
- Forms
- Case Studies
- Basic Quality Problem Solving Tools

The key material from this group are:

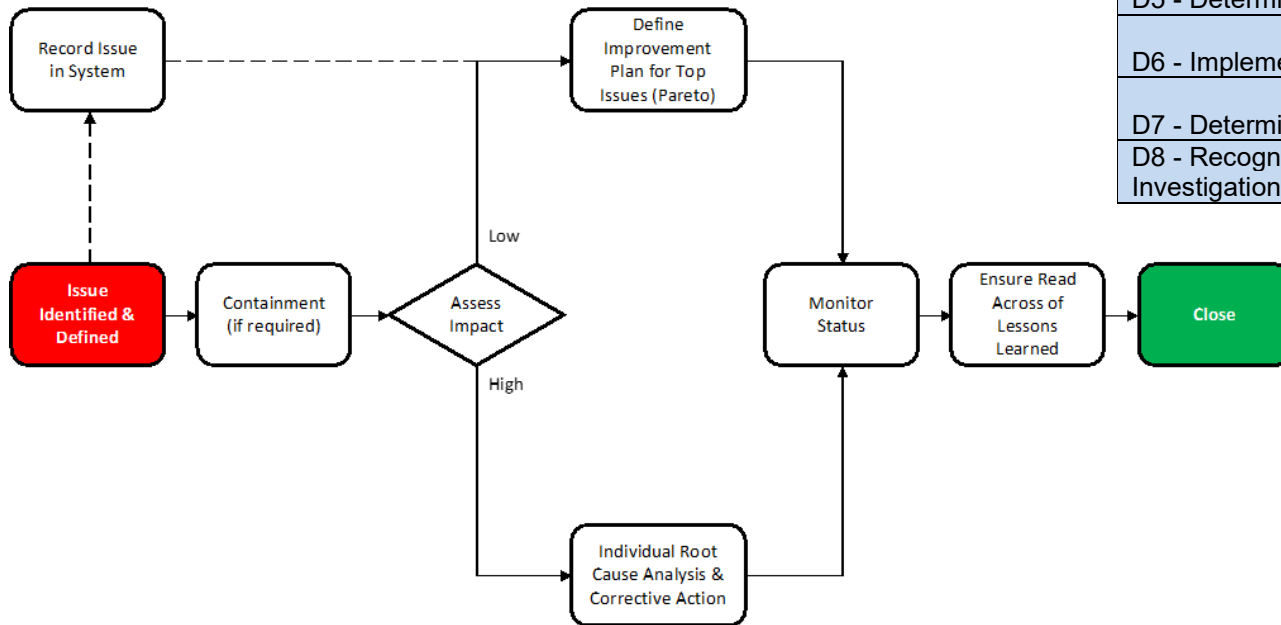
- 8D Interactive Tool
- Reporting Template Directions
- 8D Form (Word)
- 8D Form (PowerPoint)
- 8D Form (Excel) – coming soon

Problem Solving Approaches

Structured Problem Solving needed for most issues

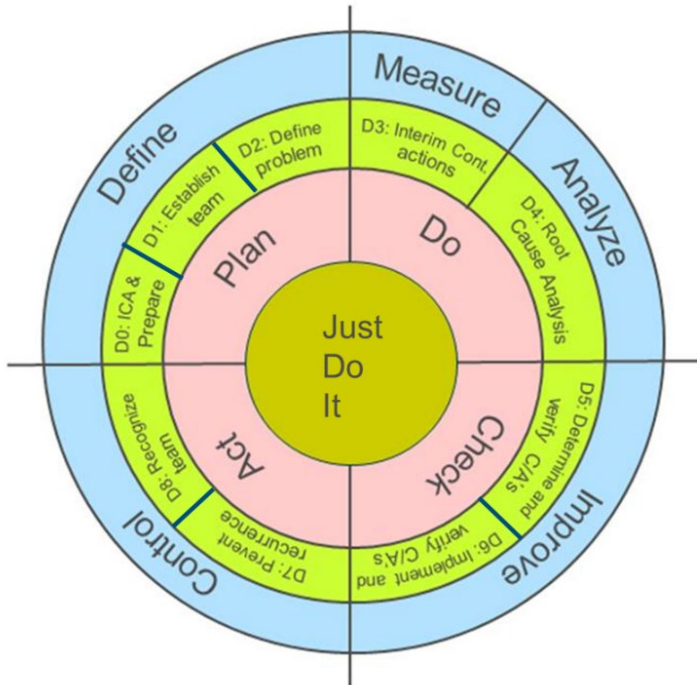
Two main approaches:

- Individual Root Cause Analysis & Corrective Action
- Themed improvement



RCCA Investigation Comparison Diagram

AESQ 8D Problem Solving Methodology Per RM13000	ARP9136 9S Methodology
D0 - Immediate Containment Action(s)	S0 - Start Immediate Containment Actions
D1 - Form Team	S1 - Build the Team
D2 - Define Problem and Impact	S2 - Define Problem
D3 - Interim Containment Action(s)	S3 - Complete and Optimize Containment Actions
D4 - Determine Root Causes	S4 - Identify Root Cause(s)
D5 - Determine Permanent Corrective Action(s)	S5 - Define and Select Permanent Corrective Action(s)
D6 - Implement Permanent Corrective Action(s)	S6 - Implement Permanent Corrective Action and Check Effectiveness
D7 - Determine Preventative Action(s)	S7 - Standardize and Transfer the Knowledge Across Business
D8 - Recognize the Team and Close Out Investigation	S8 - Recognize and Close the Team



Original Problem Solving - “Plan, Do, Check, Act” approach developed by Walter Shewhart and W. Edwards Deming back in the 1920’s

Maps 8D and Plan, Do, Check, Act to other problem-solving methods

Basic Intent on all problem-solving methods:

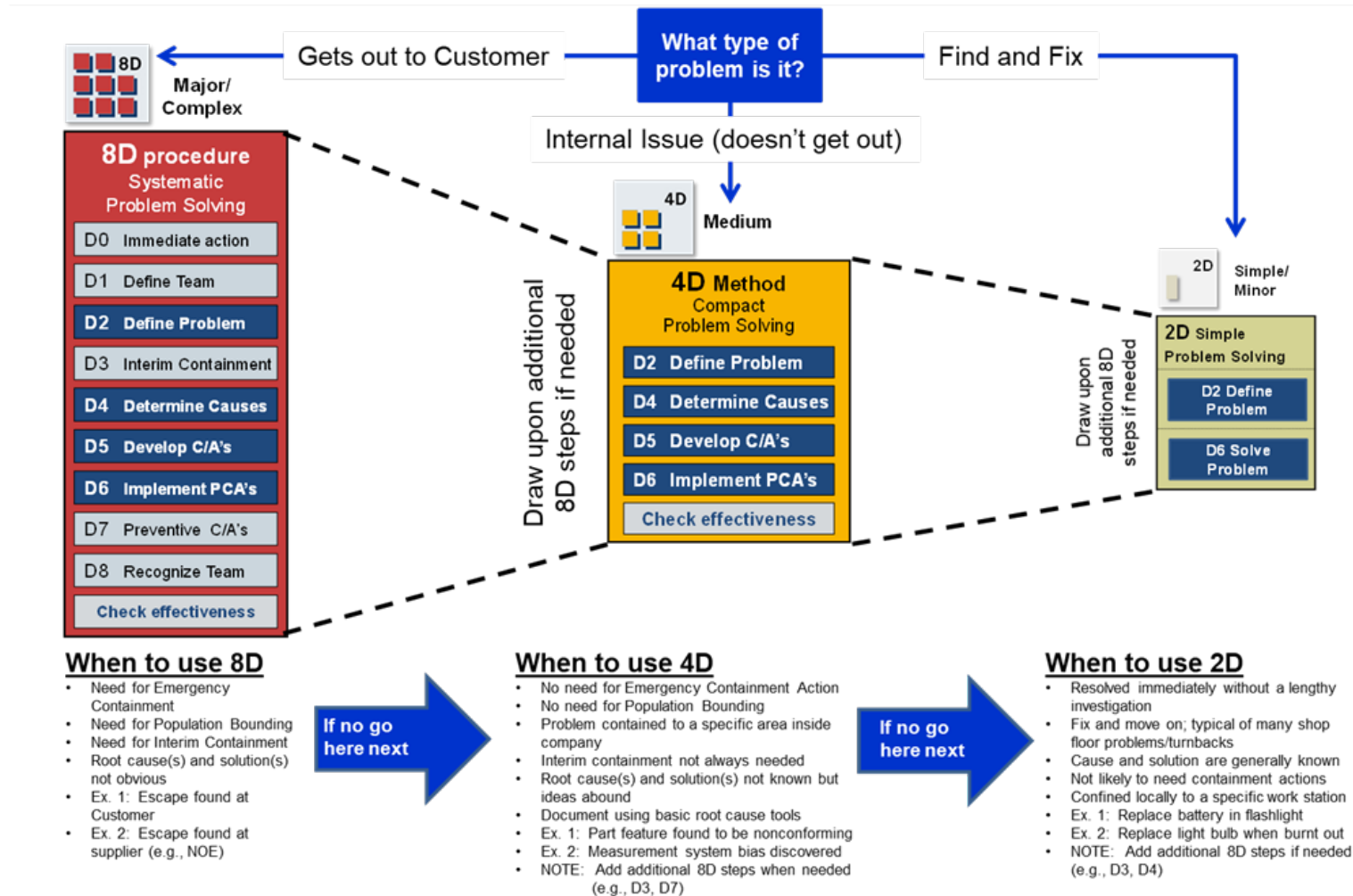
- Define the problem and containment actions
- Understand the root cause
- List and assign actions to fix problem
- Evaluate results and standardise if problem is solved

Problem Solving Methodologies – Road Map

The Road Map shows how to start with the 8D problem-solving process and downsize it to a 4D or 2D methods

- 8D method for all major or complex problem-solving
- 4D method can be used for internal issues (ie problem that have not escaped)
- 2D methods can be used for simple problems

- The same forms can be used



Problem Solving Using 8D (or 4D or 2D)

- The 8D problem-solving process established in 1980s by Ford Motor Company to standardize problem-solving
- This methodology was to be used as a standard tool for Ford suppliers where;
 - The problem cause was not known
 - It was suspected that the problem was complex with potentially several contributory causes
 - A cross functional team approach was required due to the complex nature of the problem being investigated
- The Eight Disciplines of Problem Solving
 - D0 - Emergency Response Actions and Prepare for 8D
 - D1 - Form the Team
 - D2 - Define the Problem
 - D3 - Develop Interim Containment Actions
 - D4 - Diagnosis: Identify and Verify Root Causes and Escape Point
 - D5 - Identify Permanent Corrective Action for Root Cause and Escape Point
 - D6 - Implement Permanent Corrective Action
 - D7 - Prevent Recurrence
 - D8 - Recognize the Team
- 4D Methodology (D2, D4, D5, D6)
- 2D Methodology (D2, D6)

Forms (Excel)

Excel Form derived from the A3 format of having a one-page summary of the problem and the solution.

Other documents and pages are the back up

RM13000 has a case study in the document that walks through how to use this form

8D A3 Worksheet					
Problem Name	Problem Statement	Date created	Created by	Reviewed by	Review date
DO: Immediate Containment Action(s)		D5: Determine Corrective Action(s)		D6: C/A Validation	
		Direct Cause (addresses generation point)		Implemented? Y__ N__ * Effective? Y__ N__	
D1: Form the Team		Detection Cause (addresses escape points)		Implemented? Y__ N__ * Effective? Y__ N__	
Problem investigation owner: Team members:					
D2: Define the Problem		* Describe method of effectiveness check			
		D7: Prevent Recurrence (fix the system)			
D3: Interim Containment Action(s)		PFMEA updated? Y__ N__			
		Read across on similar process/product conducted? Y__ N__			
		Describe updates to QMS/lessons learned/communications to suppliers, etc.			
D4: Find the Root Cause(s)		D8: Team Recognition			
		Pictures/Drawings/Evidence			
Direct Root Cause:					
Detection Root Cause					

Forms (Word)

Word Form is a 3 page “short form” 8D, similar the PW 8D

Other documents and pages are the back up

RM13000 has a case study in the document that walks through how to use this form

8D Report #	
Warning: Once completed, the Jurisdiction & Classification of the form must be obtained to comply with export regulations.	
Contains Technical Data Classification Date	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
U.S. Export Classification (EAR or ITAR)	
Other restrictions or comments (IP)	
General Information	
Supplier Name	Supplier Code
Supplier Representative	
Supplier Representative Email	
Supplier Representative Phone	
Customer Contact	
Issued Date	
Description of Nonconformity	
Specification Requirement:	
Description of the actual condition (failure mode):	
Repeat Issue? Yes <input type="checkbox"/> No <input type="checkbox"/> If Yes, reference previous report# if known	
Is this a PPAP part? Yes <input type="checkbox"/> No <input type="checkbox"/>	
Category: Check All that Apply: Audit <input type="checkbox"/> Product <input type="checkbox"/> Process <input type="checkbox"/> Procedure <input type="checkbox"/> Other	
Was there product impact? Yes <input type="checkbox"/> No <input type="checkbox"/> If Yes, please complete D0 section. Otherwise, skip D0.	
D0: Implement Immediate Protective Action(s) – Response required within 24 hours	
PO / SA	PO Item
Part Number / Rev.	Part Description
Drawing Number / Rev.	Part S/N
Manufactured Date	Quantity
Customer NC #	Date Due / Containment
8D Tracking number	Provided by
Please address these key questions and sign off following items	
Have you shipped, or is there any suspect material in transit to this or any other site?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Do you have any similar parts in finished stores with the same problem?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Do you have any suspect material currently in production that may exhibit this problem?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Does this problem exist in similar part numbers?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Has a sub-tier supplier contributed to this problem?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Has any suspect material been drop shipped to a directed source?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes

D1: Form the Team (Identify specific Subject Matter Expert(s) (SME) and supporting team members)			
Team Leader	Team Leader's Phone #	Team Leader's Email Address	
Team Members			
Resources			
D2: Define the Problem/Issue (Enter a problem statement using quantifiable terms; Address problem Generation and Escape Points; Describe problem impact)			
D3: Complete Interim Containment Action(s): (Identify the temporary actions taken to help the Customer get back into production; Describe verification actions taken to assure interim actions do not result in other problems)			
List action(s) on a separate sheet if necessary	Action Owner	Planned completed date	Completed date
1			
2			
3			
Describe Verification Actions here:			
D4: Identify, Analyze, and Verify Root Causes: (Use appropriate problem analysis tools contained in the 8D Tool Section to address both the Direct Cause(s) at Generation Point and Detection Cause(s) at Escape Point of the process)			
Process/Manufacturing Cause – Generation Point:			
Detection/Quality Cause – Escape Point: (Address why the Customer found the problem and the Supplier did not)			
D5: Identify Permanent Corrective Action(s): (Address why the Customer found the problem and the Supplier did not; Verify C/As will not cause further problems) 30 Days (reference)			
List action(s) on a separate sheet and attach if necessary	Action Owner	Planned Implementation /completed date	Implementation /Completed date
1			
2			
3			
4			
Describe PCA Verification completed:			
D6: Implement Permanent Corrective Action(s): (Validate PCA(s) are in place; Check root causes at Generation and Escape Points do not come back; Remove Interim Containment measures)			

Forms - PowerPoint

PowerPoint Form is a 2-page 8D, similar the GE 3x5 Why

Other documents and pages are the back up

RM13000 has a case study in the document that walks through how to use this form

Summary D0 D2		Number	
Engine Program:	Value Stream:	NLR Picture/Drawing	
P/N			
Nomenclature			
Source			
Qty. Affected			
Requirement			
Condition			
When Found / QEM issued			
Est. resolve date			
Impact to customer (int. & ext.) / Who?			

8D Step	Not started / Complete / In process / Overdue

Internal to Shop	Customer Shop	Engine Assembly	Engine Test	Aircraft or End User	NA No impact Was impacted Still impacted
------------------	---------------	-----------------	-------------	----------------------	---

Containment D3		
Containment Actions	Owner	Status

Root Cause D4		D7	
	How was the N/C generated?	Why was the NC not detected?	What is the Systemic Root Cause?
D r i l o w n	1st Why	1st Why	1st Why
	2nd Why	2nd Why	2nd Why
	3rd Why	3rd Why	3rd Why
	4th Why	4th Why	4th Why
	5th Why	5th Why	5th Why

Corrective Action D5 D7				D6	
Action	RC Type (G/E/S)	Owner	Est CPT	Status	

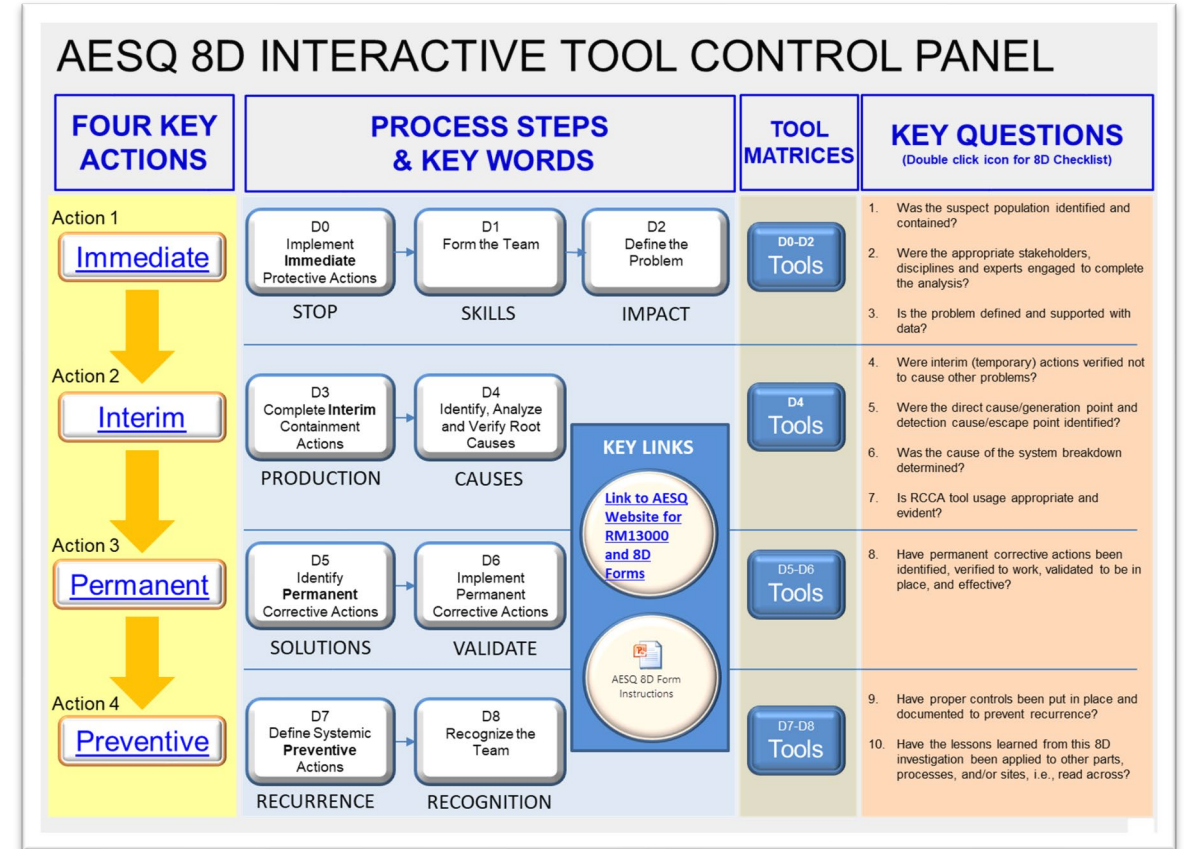
Case Studies

- Real problems solved using 8D
- Each case is presented in a different format (Excel, Word, PowerPoint), all of which are acceptable
- The common thread is the 9 steps of the 8D process.

Basic Quality Problem Solving Tools

The 7 Basic Quality Tools for Process Improvement

- Cause-and-effect diagram
- Check sheet
- Control chart
- Histogram
- Pareto chart
- Scatter diagram
- Stratification (flowchart or run chart)



<https://asq.org/quality-resources/seven-basic-quality-tools>

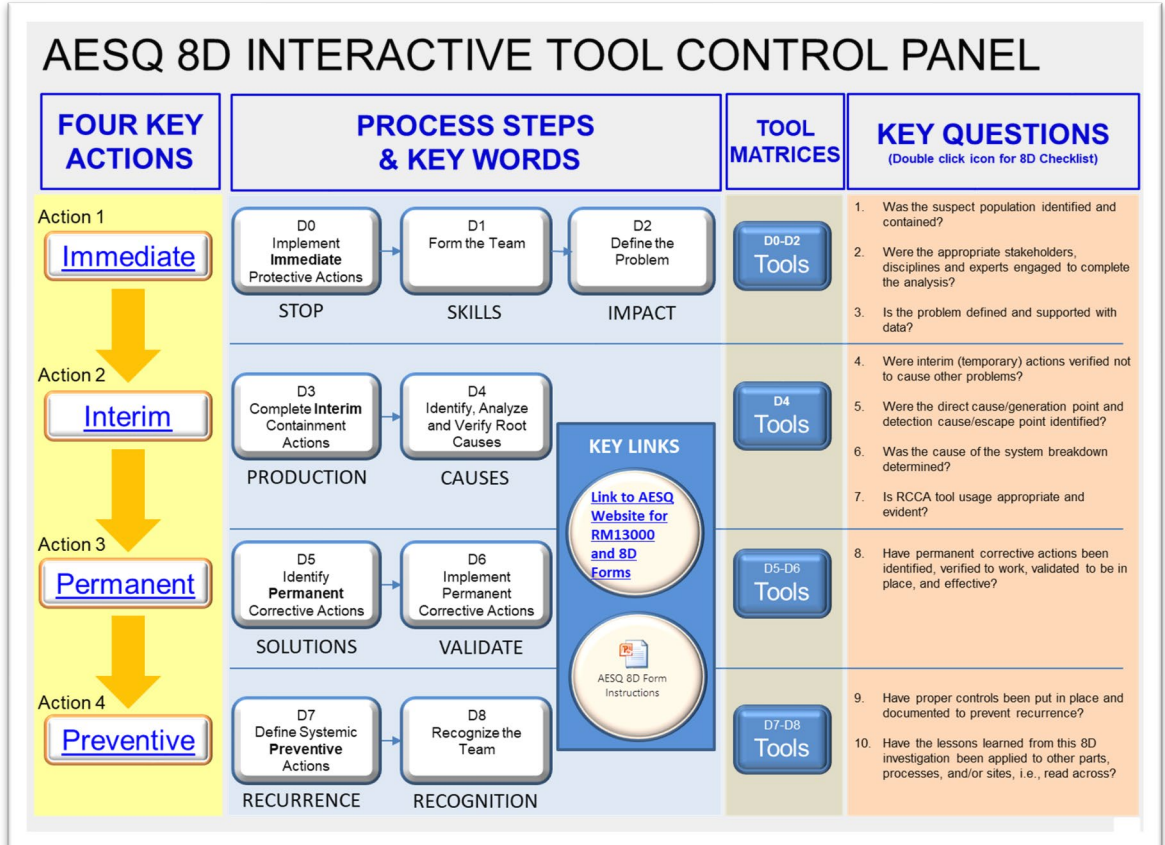
Additional Resources

Step by step instructions to assist with each discipline (D)

They are matched to the Word Form



Please address these key questions and sign off following items	
Have you shipped, or is there any suspect material in transit to this or any other PW site?	<input type="radio"/> No <input type="radio"/> Yes
Do you have any similar parts in finished stores with the same problem?	<input type="radio"/> No <input type="radio"/> Yes
Do you have any suspect material currently in production that may exhibit this problem?	<input type="radio"/> No <input type="radio"/> Yes
Does this problem exist in similar PW part numbers?	<input type="radio"/> No <input type="radio"/> Yes
Has a sub-tier supplier contributed to this problem?	<input type="radio"/> No <input type="radio"/> Yes
Has any suspect material been drop shipped to a PW directed source?	<input type="radio"/> No <input type="radio"/> Yes



REFERENCE MANUAL RM13005

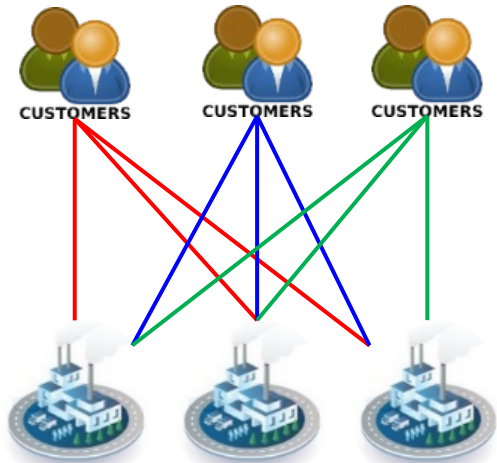
QUALITY AUDIT



HELEN DJÄKNEGREN
DIRECTOR GLOBAL SUPPLIER QUALITY
GKN AEROSPACE

Quality Audit Requirements – Driving factors

Current state

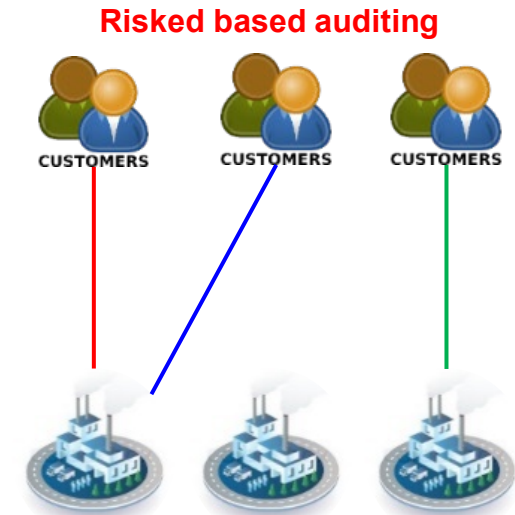


Internal audits to many requirements

- Audit – a formal requirement to assure compliance and identifying areas of improvement
- Many external audits for an organization is, in many cases, a duplication between customers
- Audits constantly find evidence of non compliance



Future state



One internal audits requirement

- RM13005 clarifies the audit requirements to drive a higher rigour in the internal audit program
- Organizations that can demonstrate a successful internal audit program and a lower risk level may be subject to fewer audits by the customer

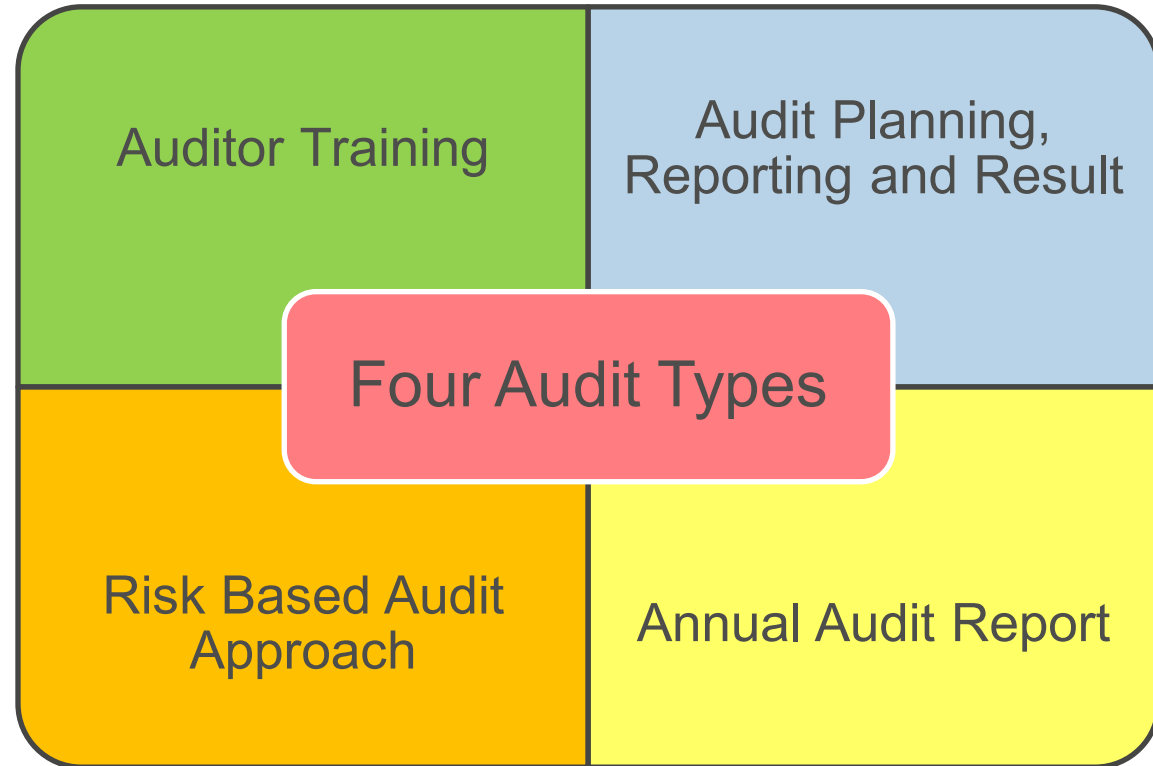
Quality Audit Requirements – Main Content

Enhance the requirements on the:

- Organizations internal audits

and the

- Organizations audits of its suppliers



Quality Audit Requirements – Four Audit Types

Quality System Audit

Intend to:

- Cover all quality management system processes to verify compliance to AS9100 and AS13100 as well as customer-specific requirements

Frequency:

- Complete Quality Management System shall be covered in a 3-year cycle
- Selected processes yearly



Quality Audit Requirements – Four Audit Types

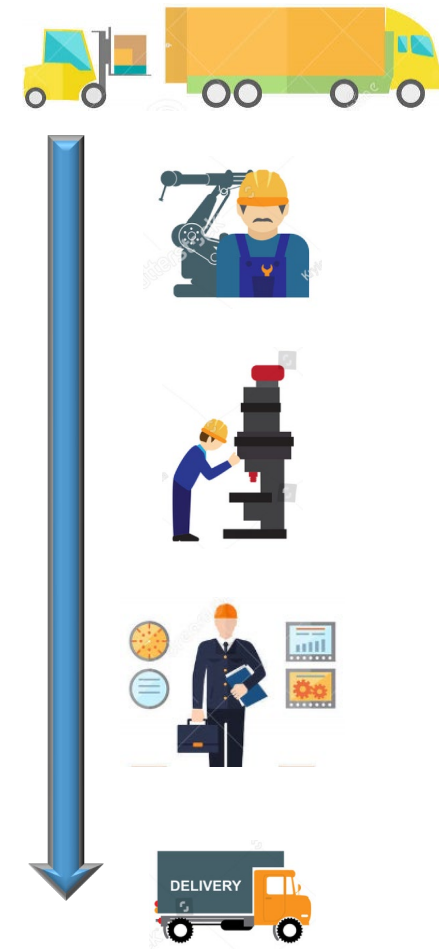
Production Process Audit

Intend to:

- Evaluate the effectiveness and efficiency of each step of the manufacturing process – from receiving to dispatch
- Ensure it is capable of producing conforming parts

Frequency and checklists:

- Every manufacturing process must be audited on a 3-year cycle
- An approved checklist is provided in the RM13005



Quality Audit Requirements – Four Audit Types

Product Audit

Intend to:

- Independently verify that the finished product fully conforms to the customer requirements
- Ensure that the production process verification processes remain accurate and stable

Frequency and scope:

- Part selection based on risk
- The parts to be audited shall be agreed with the customer
- Audit scope defined in RM13005



Quality Audit Requirements – Four Audit Types

Special Process Audit

Intend to:

- Evaluate that the process is compliant to the requirements
- Ensure it is capable of producing conforming parts.



Frequency and Checklists:

- Every special process shall be audited yearly
- Nadcap Self Audit “Process Checklist” will cover the requirement when performed yearly
- Non Nadcap certified processes shall have an approved checklist



Quality Audit Requirements – Annual Audit Report

Annual Audit Report

- Organizations summary of all performed audits, results and improvement activities.
- Shall be available for the customer on request.
- Can be used by the customer as a part of their risk assessment tool for supplier audit planning.



Quality Audit Requirements – Auditor training

A powerful and good audit relies on well trained auditors

- AS13100 requires quality auditors to receive industry recognized auditor training to AS9100 as part of their qualification program.
- In addition, auditors must be trained in the requirements of applicable regulations, certification programs and customer requirements.
- Auditors should also have a good knowledge and understanding of the production process and products that they are auditing.



Quality Audit Requirements – TEAMWORK!

A special thanks to all team members that have contributed to the requirements and the RM13005

James Clifton	PCC	Jim Wilson	PW
Ola Nydén	GKN	Rohnda McNiel	Alcoa
Ian Riggs	RR	Jeremy Johnson	RR
Olivier Castets	Safran	Junichirou Teshima	IHI
Robert Caudill	GE	Melanie Renault	Safran
Per Rehdell	GKN	Lisa Stömer	MTU
Jeff Long	P&W	Susie Neal	UTAS
Aaron Stahl	PCC	Hayley Roberts	GE
Barrie Hicklin	Honeywell	Robert Czanik	GE
Michael Gehrman	MTU	Deborah Oberhausen	PW/UTC
Brett Whitington	Meggitt	Catherine Catarina-Garca	Safran
Helen Djäknegren	GKN	Austin Shears	PCC



Quality Audit Requirements

- Audit is a powerful tool for the organization to constantly drive improvements.
- Correctly managed and performed, it will reduce the risk in your organization and thru the supply chain.
- Our goal has been to build a set of requirements that will help us in this journey and ultimately reduce the number of audits from your customers.



REFERENCE MANUAL RM13010

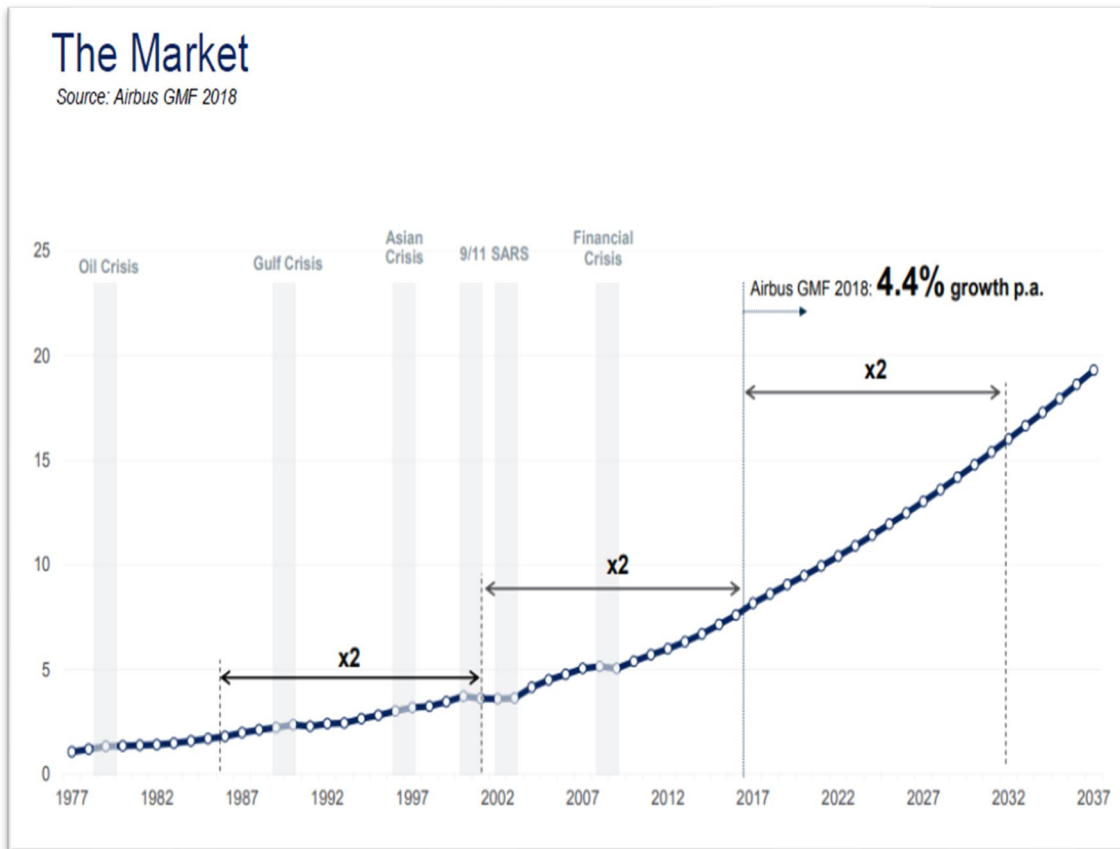
HUMAN FACTORS



CATHERINE CATARINA-GRACA
SUPPLIER MANAGEMENT SYSTEM COORDINATOR
SAFRAN AIRCRAFT ENGINES

Why Human Factors in AS 13100

- Air traffic should double every 15 / 20 years
- Supply Chain risks are today one of the greatest concern for aviation stakeholders



Human Errors are the origin of most supply chain issues (About 80%)

Source: Allianz Risk Barometer 2014
Note: Respondents could select more than one risk

Human Factors Overview

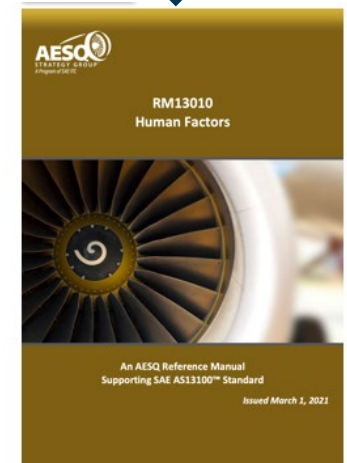


Human Factors are becoming a key theme in the Part 21 Aerospace Industry due to

- Human Factors has been required in Maintenance organizations for the past 20 years
- Increase is non-conformance causal factors related to Human Factors
- Airframers are now demanding it as a requirement for their suppliers
- Human Factors are a key element of the ICAO Annex 19 Safety Management System requirements (Due to be published in 2022)



AS13100 Supplemental Paragraph Reference	
4.4.3	<i>All processes in the QMS must be documented , HF as part of this QMS needs to be documented</i>
5.1.1.1	<i>Leadership : Top Management shall reflect a commitment to Human Factors</i>
5.2.1.1	<i>Leadership: Establishing the Quality Policy / HF Policy</i>
7.3.1	<i>Human Factors Awareness. The organization shall provide an appropriate program of training and awareness of Human Factors based on role</i>



Human Factors Quality Management System

Human Factors should be at least an integrated part of:

- Product and service design,
- Manufacturing / assembly,
- Product servicing



Human Factors Quality Management System

1



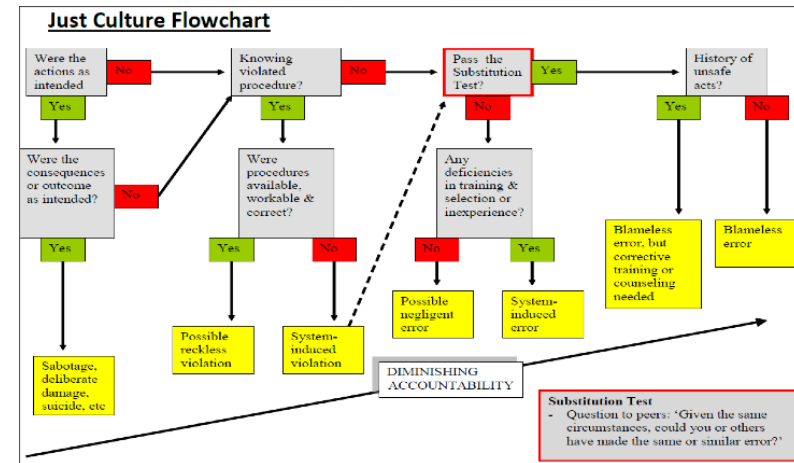
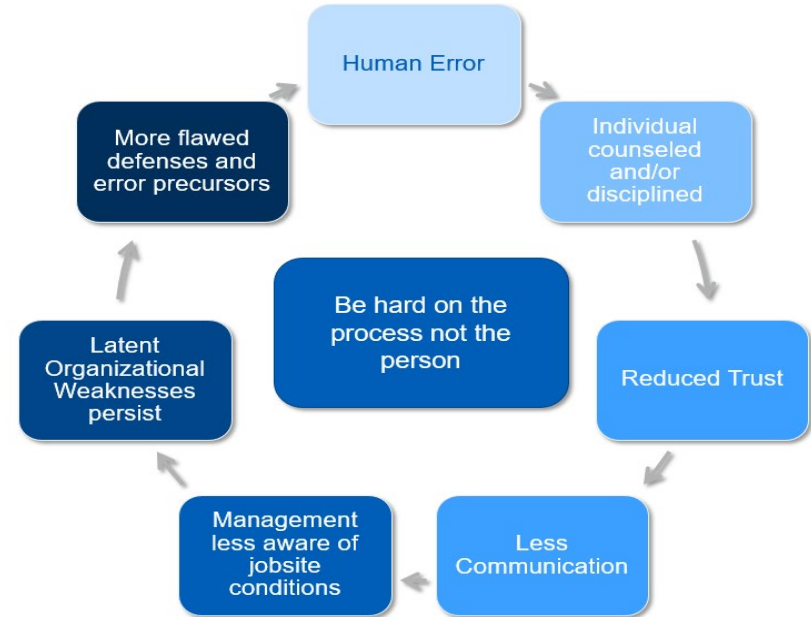
2

AÉROPLANES HENRY POTEZ
DANS vos TRAVAUX, une ERREUR un OUBLI, une MALFAÇON peuvent COUTER la VIE d'UNE ou de PLUSIEURS PERSONNES
CELUI qui se TROMPÉ DOIT LE DIRE Commettre une ERREUR est une FAUTE RÉPARABLE et PARDONNABLE Mais la DISSIMULER est un CRIME

* **Aéroplanes Henry Potez**
 In your work, an error, something forgotten or bad workmanship can cause the death of one or more people

 A person who makes an error must report it
 An error is a repairable and pardonnable mistake
But hiding it is a crime

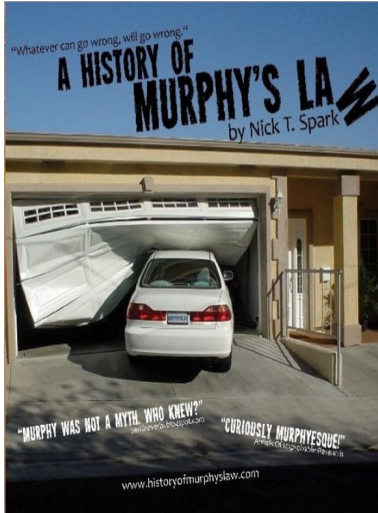
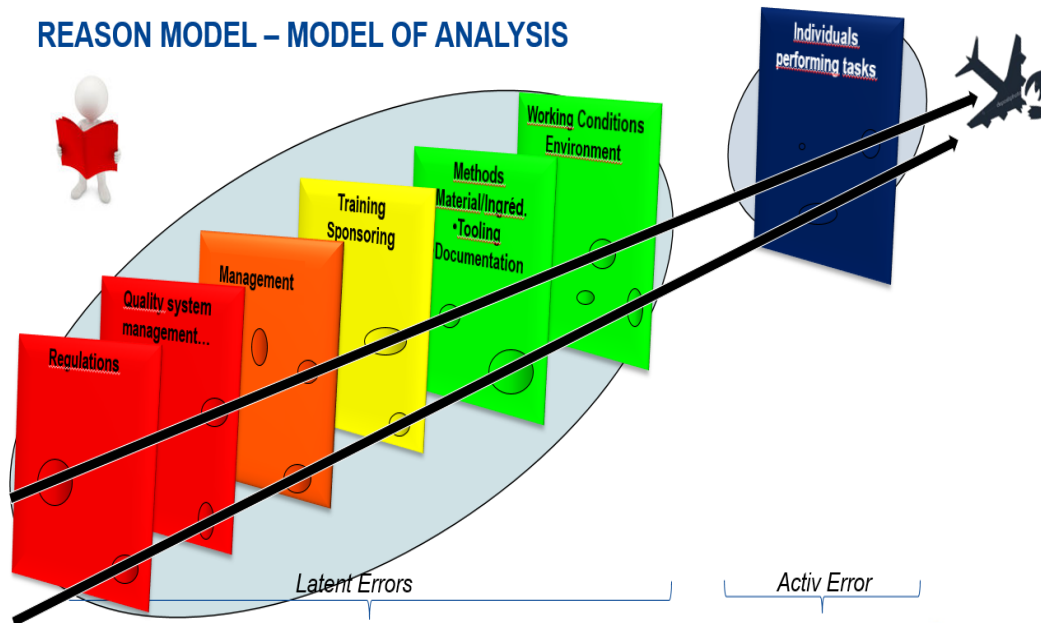
3



Human Factors Quality Management System

4

REASON MODEL – MODEL OF ANALYSIS



5



Human Factors Leadership and Policy

Human Factors Leadership

Top Management shall reflect a commitment to Human Factors

HF Policy

The organization shall have a policy that promotes Human Factors



Commitment

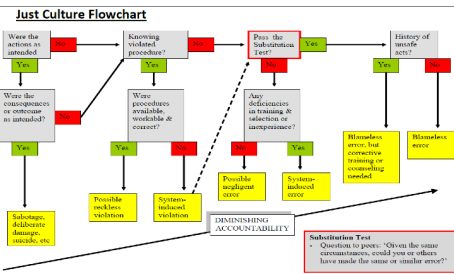
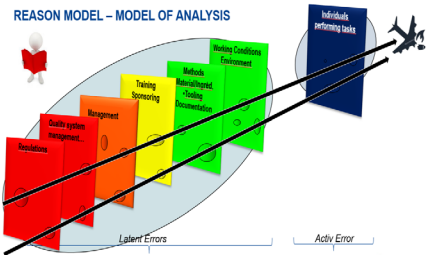


Human Errors

Minimizing human errors in the supply chain is key toward product safety, quality and delivery



AÉROPLANES HENRY POTEZ
DANS vos TRAVAUX, une ERREUR un OUBLI, une MALFAÇON peuvent COUTER la VIE d'UNE ou de PLUSIEURS PERSONNES
CELUI qui se TROMPÉ DOIT LE DIRE
Commettre une ERREUR est une FAUTE RÉPARABLE et PARDONNABLE
Mais la DISSIMULER est un CRIME



Special Thanks to the Team

Catherine Catarina	SAFRAN
Christine Brown	RR
Nicholas Watling	P&W
Ludovic Chevet	Airbus
Brandon Richard	GE
Hakan Bjorkalv	GKN
Richard Bolingbroke	TIMET



Part of the team speaking One VOICE about Human Factors requirements at a common supplier facility Nov 2019

REFERENCE MANUAL RM13145

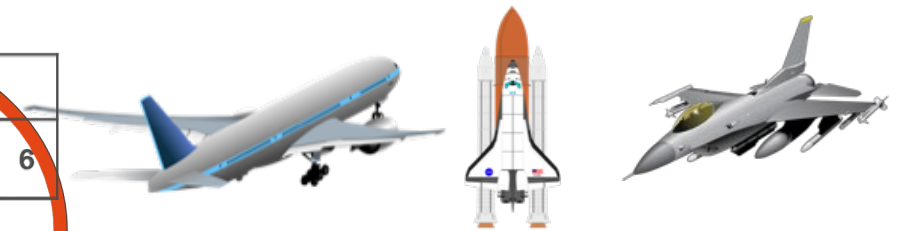
ADVANCED PRODUCT QUALITY PLANNING



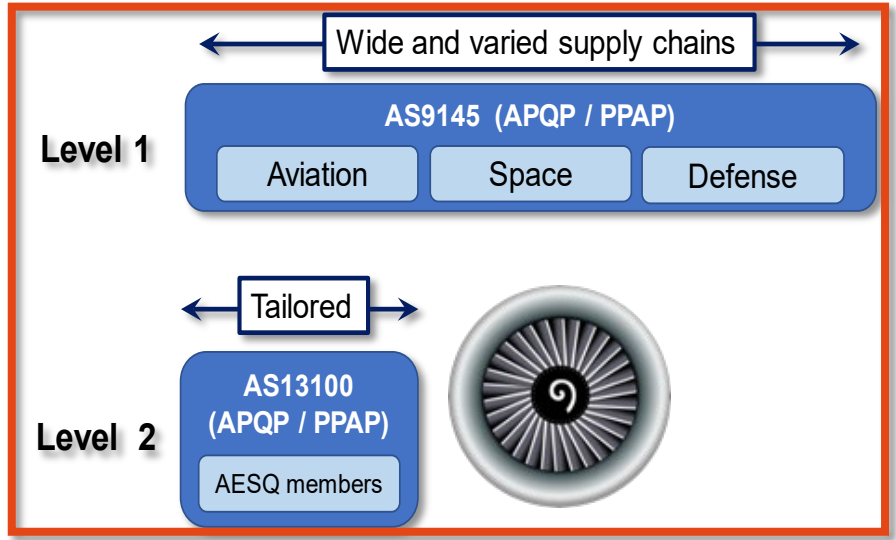
KARL EVANS
APQP TECHNICAL PROJECT MANAGER
ROLLS-ROYCE

Why AS13100 APQP and PPAP?

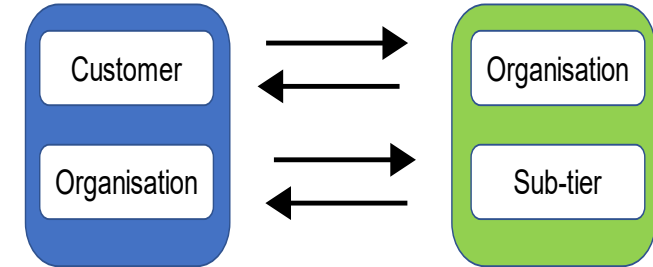
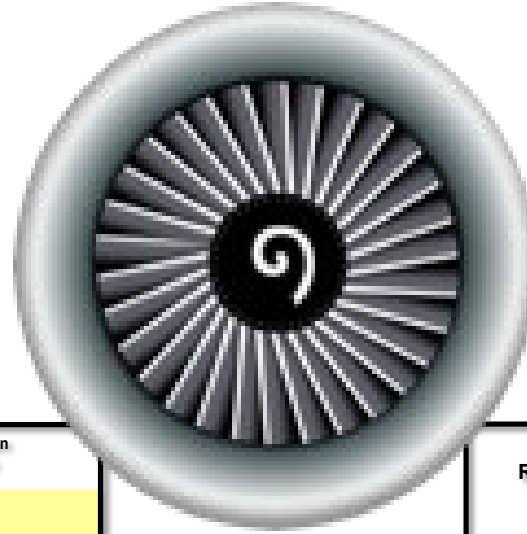
AS9145	APQP / PPAP Standard for Aviation, Space and Defense Industry													Clause Numbers					
														1	2	3	4	5	6
AS13100	Aero Engine Quality Management System Standard	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6
		Defines supplementary requirements to AS9100 and/or ISO9001												Defines supplementary requirements to AS9145					



- Reduce customer specifics.
- Establish common supply chain practices.
- Better customer/supplier application.
- Provide foundations for wider use;
 - All change situations – product, process and transfers.
 - It's a Team sport - multi-disciplinary/ team to team working

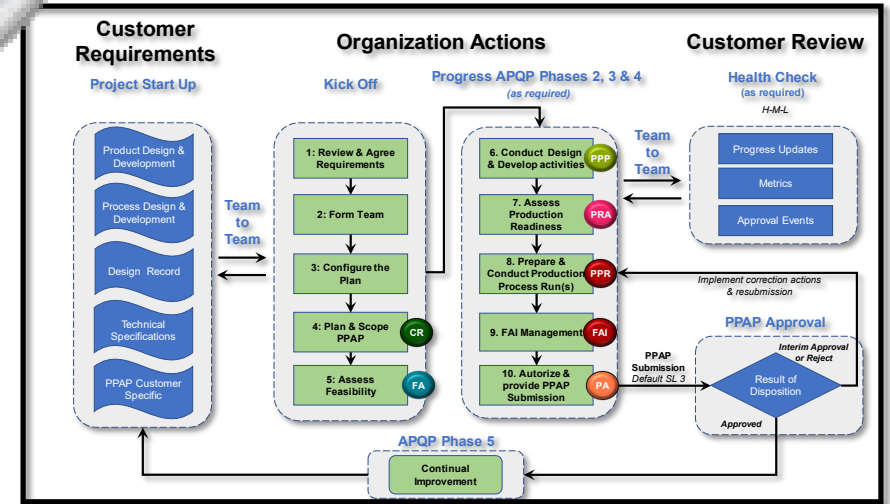
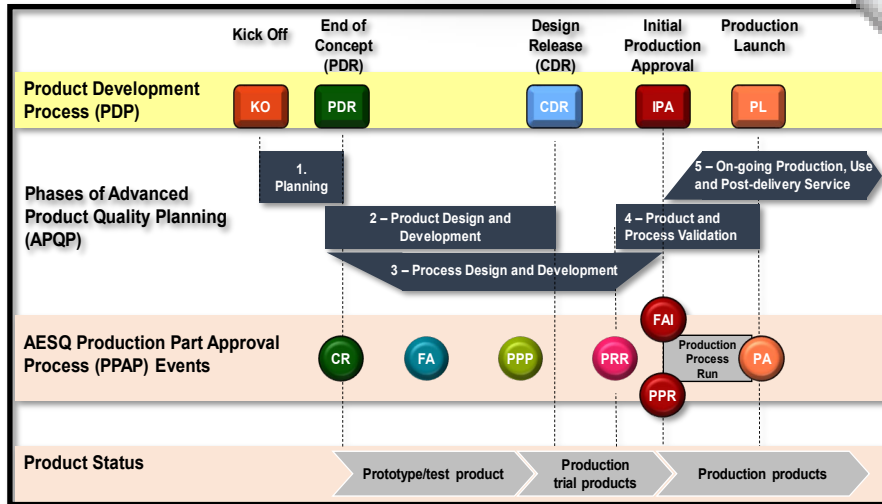


Aligned to Time and Customer/Supplier Based Management.



APQP and PPAP Timing Chart (Time-based framework)

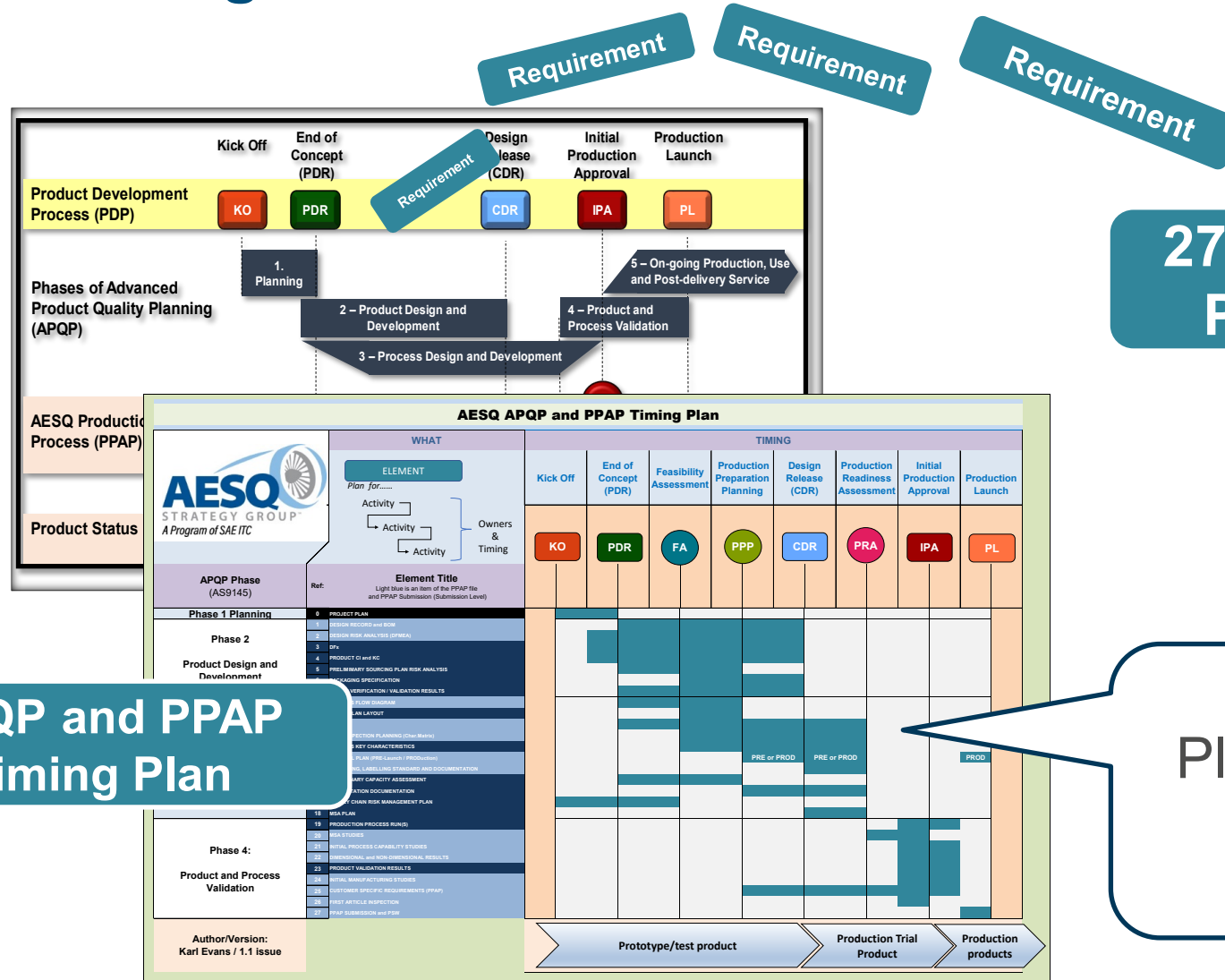
APQP and PPAP Flow Diagram (Customer/Supplier Management Process)



Example Reference Manual Content - APQP and PPAP Elements and Planning Toolbox

What

When



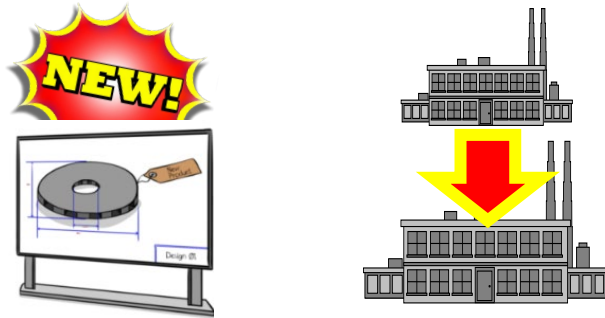
27 Core APQP and PPAP Elements

Planning for APQP and PPAP

Example Reference Manual Content – Configurable for various “Change Situations”

27 Core APQP and PPAP Elements

Where



New Product Design
V
Transfer

- APQP and PPAP Elements and.....
- ✓ APQP Phases
- ✓ APQP and PPAP Events
- ✓ Planning Deliverables (KO>PDR)

Table 7: Application Matrix for Events

Events	Change Situations (as guidance, move left to right until relevant) Green refers to Non-Product Changes						
	New Product Design	Product Design Modification	Transfer from one facility to another (no product mod.)	New Process (no Product mod or new product design)	Processing changes (no Product mod)	Specific to Process Tooling replacement	Negligible Process Change
Kick-Off	KO	Y	Y	Y	Y	Y	Y
End of Concept (PDR)	PDR	Y	Y	Y	Y	Y	Y
Customer Specific Requirements	CR	Y	Y	Y	Y	Y	Y
Feasibility Assessment	FA	Y	Y	Y	Y	Y	Y
Production Preparation Plan	PPP	Y	Y	Y	Y	Y	Y
Design Release (CDR)	CDR	Y	Y				
Production Readiness Review	PRR	Y	Y	Y	Y	Y	Y
Production Process Run start	PPR	Y	Y	Y	Y	Y	Y
First Article Inspection	FAI	Y	Y	Y	Y	Y	Y

Configure based on “Application Tables”

Table 10: Application Matrix for APQP and PPAP Elements

APQP and PPAP Elements	Change Situations (as guidance, move left to right until relevant) Green refers to Non-Product Changes						
	New Product Design	Product Design Modification	Transfer from one facility to another (no product mod.)	New Process (no Product mod or new product design)	Processing changes (no Product mod)	Specific to Process Tooling replacement	Negligible Process Change
DESIGN RECORD and BOM*	X [1]	X [1]					
DESIGN RISK ANALYSIS (DRMA)	X [1]	X [1]					
DESIGN FOR MANUFACTURE	X [1]	X [1]					
PRODUCT CI and X [1]	X [1]	X [1]					
PACKAGING SPECIFICATION	X [1]	X [1]					
DESIGN VERIFICATION/VALIDATION	X [1]	X [1]					
PRELIMINARY SOURCING PLAN RISK ANALYSIS	X	X [4]	X	X [4]	X [4]		
PROCESS FLOW DIAGRAM	X	X	X	X	X		
FLOOR PLAN LAYOUT	X	X	X	X	X		
PACKAGING LABELLING, ETC.	X	X	X	X	X		
TEST INSPECTION PLAN (Char. Matrix)	X	X	X	X	X		
PFMEA	X	X	X	X	X		
PROCESS KEY CHARACTERISTICS	X	X	X	X	X		
CONTROL PLAN (In-process / Production)	X	X	X	X	X		
PRELIMINARY CAPACITY ASSESSMENT	X	X	X	X	X		
WORK STATION DOCUMENTATION	X	X	X	X	X		
SUPPLY CHAIN RISK MANAGEMENT PLAN	X	X [4]	X	X [4]	X [4]		
MSA PLAN	X	X	X	X	X		
PRODUCTION PROCESS RUNS)	X	X	X	X	X		
MSA STUDIES	X [2]	X [2]	X [2]	X [2]	X [2]		
INITIAL PROCESS CAPABILITY STUDIES	X [P]	X [P]	X [P]	X [P]	X [P]		
ONE-DIMENSIONAL AND NON-DIMENSIONAL RESULTS	X	X	X	X	X		
PRODUCT VALIDATION RESULTS	X [P]	X [P]	X [P]	X [P]	X [P]		
INITIAL MANUFACTURING PERFORMANCE STUDIES	X	X	X	X	X		
CUSTOMER SPECIFIC REQUIREMENTS	X	X	X	X	X		
PPAP	X	X	X	X	X		
FIRST ARTICLE INSPECTION	X	X [3]	X [3]	X [3]	X [3]		
PPAP SUBMISSION (In: Approval Form)	X	X	X	X	X		

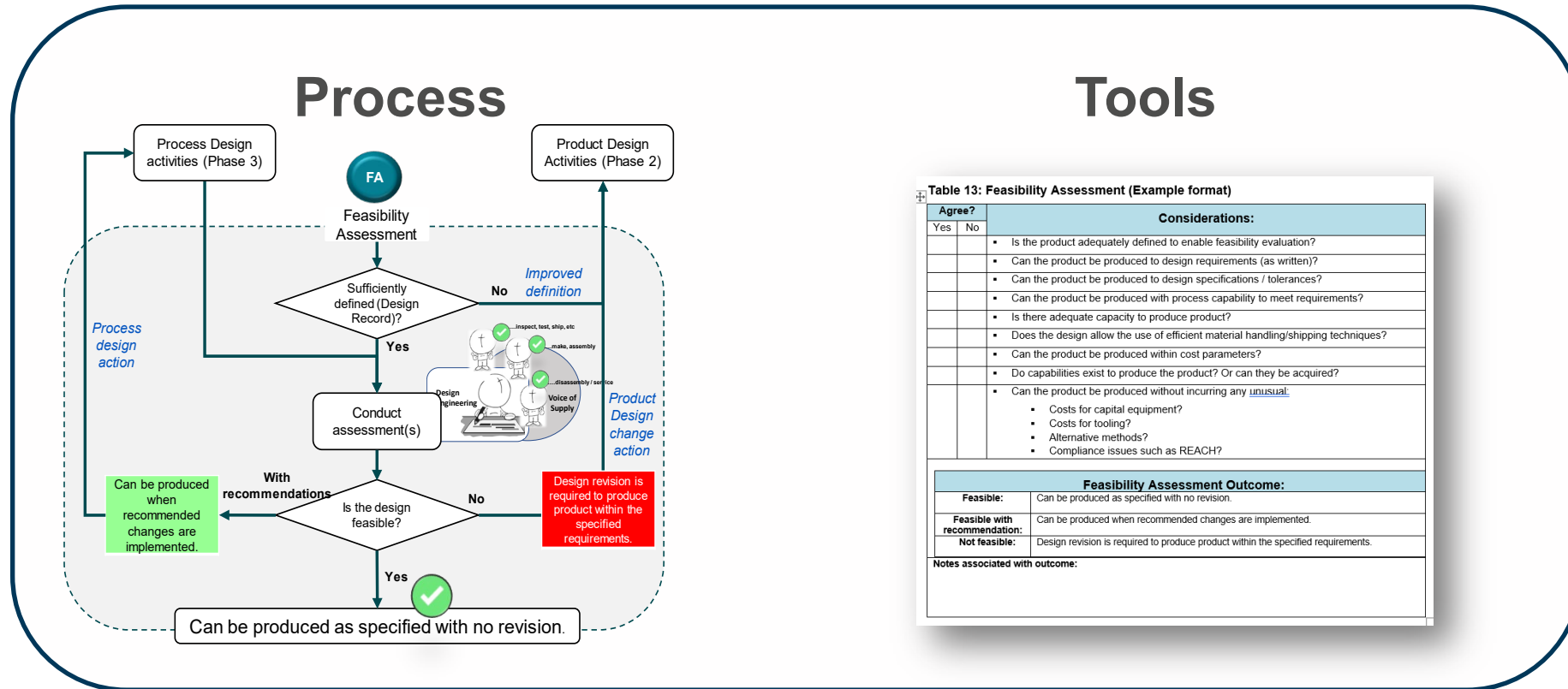
Table 10: Application Matrix for APQP and PPAP Elements

APQP and PPAP Elements	Change Situations (as guidance, move left to right until relevant) Green refers to Non-Product Changes						
	New Product Design	Product Design Modification	Transfer from one facility to another (no product mod.)	New Process (no Product mod or new product design)	Processing changes (no Product mod)	Specific to Process Tooling replacement	Negligible Process Change
DESIGN RECORD and BOM*	X [1]	X [1]					
DESIGN RISK ANALYSIS (DRMA)	X [1]	X [1]					
DESIGN FOR MANUFACTURE	X [1]	X [1]					
PRODUCT CI and X [1]	X [1]	X [1]					
PACKAGING SPECIFICATION	X [1]	X [1]					
DESIGN VERIFICATION/VALIDATION	X [1]	X [1]					
PRELIMINARY SOURCING PLAN RISK ANALYSIS	X	X [4]	X	X [4]	X [4]		
PROCESS FLOW DIAGRAM	X	X	X	X	X		
FLOOR PLAN LAYOUT	X	X	X	X	X		
PACKAGING LABELLING, ETC.	X	X	X	X	X		
TEST INSPECTION PLAN (Char. Matrix)	X	X	X	X	X		
PFMEA	X	X	X	X	X		
PROCESS KEY CHARACTERISTICS	X	X	X	X	X		
CONTROL PLAN (In-process / Production)	X	X	X	X	X		
PRELIMINARY CAPACITY ASSESSMENT	X	X	X	X	X		
WORK STATION DOCUMENTATION	X	X	X	X	X		
SUPPLY CHAIN RISK MANAGEMENT PLAN	X	X [4]	X	X [4]	X [4]		
MSA PLAN	X	X	X	X	X		
PRODUCTION PROCESS RUNS)	X	X	X	X	X		
MSA STUDIES	X [2]	X [2]	X [2]	X [2]	X [2]		
INITIAL PROCESS CAPABILITY STUDIES	X [P]	X [P]	X [P]	X [P]	X [P]		
ONE-DIMENSIONAL AND NON-DIMENSIONAL RESULTS	X	X	X	X	X		
PRODUCT VALIDATION RESULTS	X [P]	X [P]	X [P]	X [P]	X [P]		
INITIAL MANUFACTURING PERFORMANCE STUDIES	X	X	X	X	X		
CUSTOMER SPECIFIC REQUIREMENTS	X	X	X	X	X		
PPAP	X	X	X	X	X		
FIRST ARTICLE INSPECTION	X	X [3]	X [3]	X [3]	X [3]		
PPAP SUBMISSION (In: Approval Form)	X	X	X	X	X		

Example Reference Manual Content – How To's

How

FA Feasibility Assessment



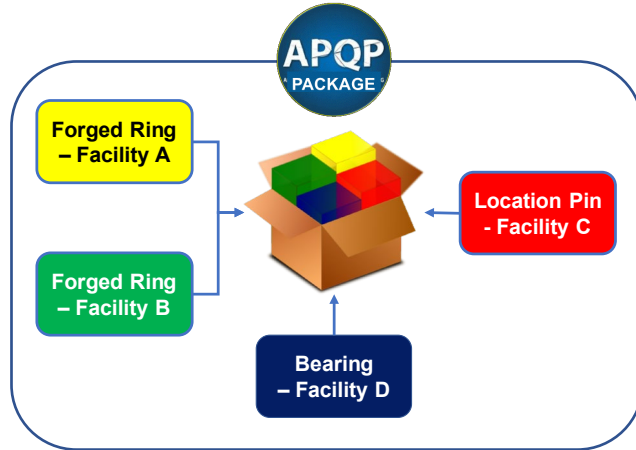
Tools

Table 13: Feasibility Assessment (Example format)

Agree?		Considerations:
Yes	No	
		<ul style="list-style-type: none"> Is the product adequately defined to enable feasibility evaluation? Can the product be produced to design requirements (as written)? Can the product be produced to design specifications / tolerances? Can the product be produced with process capability to meet requirements? Is there adequate capacity to produce product? Does the design allow the use of efficient material handling/shipping techniques? Can the product be produced within cost parameters? Do capabilities exist to produce the product? Or can they be acquired?
		<ul style="list-style-type: none"> Can the product be produced without incurring any <u>unusual</u>: <ul style="list-style-type: none"> Costs for capital equipment? Costs for tooling? Alternative methods? Compliance issues such as REACH?
Feasibility Assessment Outcome:		
Feasible:	Can be produced as specified with no revision.	
Feasible with recommendation:	Can be produced when recommended changes are implemented.	
Not feasible:	Design revision is required to produce product within the specified requirements.	
Notes associated with outcome:		

Example Reference Manual Content - APQP and PPAP working together

APQP Package v PPAP Submission

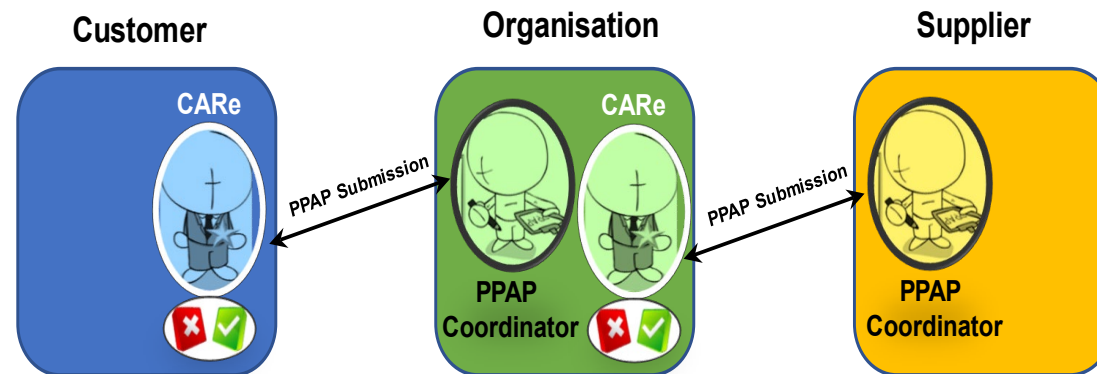


Process Management Tools. E.g.: Submission Level Table

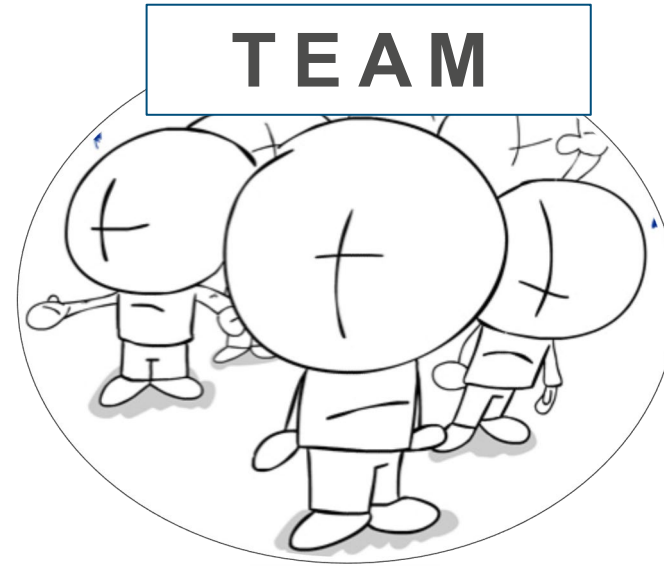
Table 11 - Submission/Retention Levels

PPAP ELEMENT NUMBER	AESQ PPAP ELEMENT	SUBMISSION LEVEL				
		SL1	SL 2	SL 3	SL 4	SL 5
1	Design Record	SR	SR	SR	CR	SRW
2	Design FMEA	R ^[1]	R ^[1]	SR ^[1]	CR ^[1]	SRW ^[1]
3	Process flow diagram	R	R	SR	CR	SRW

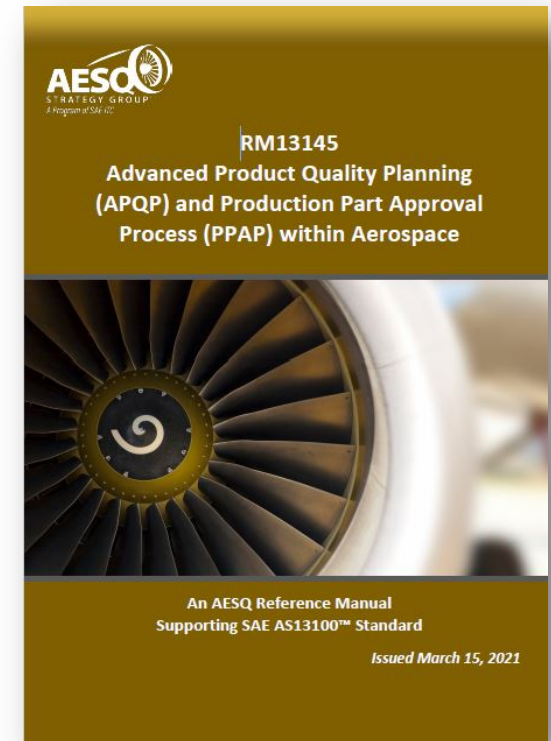
Standard Approvers, Training and Qualifications



Its Not Exclusive to Quality.....It's a Team Sport



Team and Leadership Guidance



Special Thank You.....

Organization	Representative
Rolls-Royce	Karl D Evans – Team Leader
GE Aviation	Melanie Deroo
GE Aviation	Micheal Fuehner
MTU	Thomas Herter
GKN Aerospace	Ake Winkvist
GKN Aerospace	Inger Henstrom
Pratt & Whitney	Brian Murphy
Safran	Nathalie Noblet

Pause



Return in 15 Minutes



Pause



Return in 14 Minutes



Pause



Return in 13 Minutes



Pause



Return in 12 Minutes



Pause



Return in 11 Minutes



Pause



Return in 10 Minutes



Pause



Return in 9 Minutes



Pause



Return in 8 Minutes



Pause



Return in 7 Minutes



Pause



Return in 6 Minutes



Pause



Return in 5 Minutes



Pause



Return in 4 Minutes



Pause



Return in 3 Minutes



Pause



Return in 2 Minutes



Pause



Return in 1 Minute



AS13100

SUBJECT MATTER INTEREST GROUPS



EMMANUEL VIVIER

VP QUALITY COMMERCIAL ENGINES
SAFRAN AIRCRAFT ENGINES

What is a Subject Matter Interest Group?

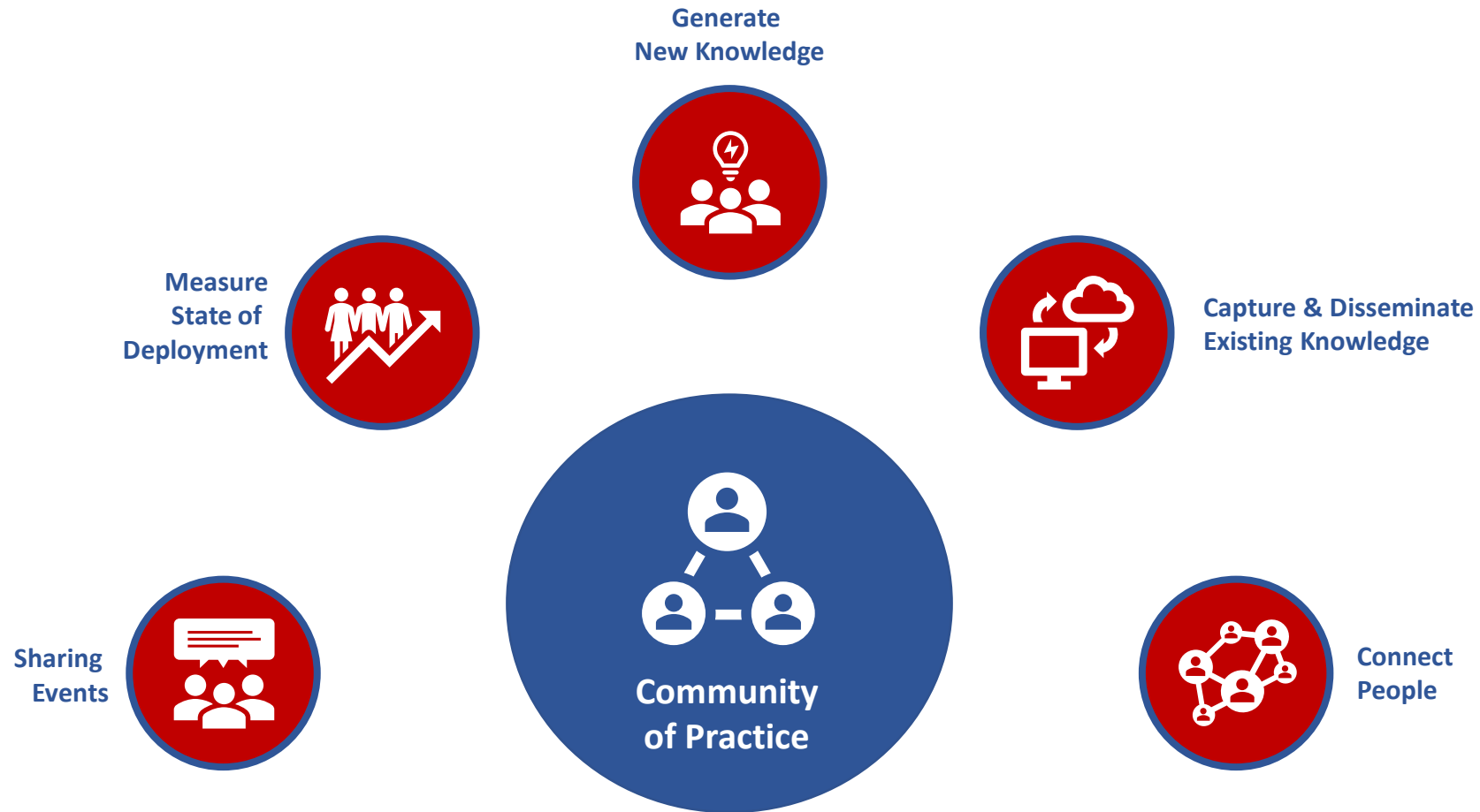


- The purpose of the Subject Matter Interest Group is to promote the effective deployment of the Key Quality Subject across the AESQ Supply Chain.
- The Group is made up of Subject Matter Experts from the AESQ Member Companies.
- It is accountable for the AS13100 related Requirements and associated Reference Manual content, ensuring that it is up to date and reflects current knowledge and best practice.
- It shall promote the effective deployment of the Reference Manual using Communities of Practice (CoP). The CoP is open to any subject matter expert from the AESQ Member Companies and the wider AESQ supply chain.
- Activities will include webinars, best practice sharing, development of shared training materials, conferences and published papers.

Subject Matter Interest Group Accountabilities



Community of Practice Activities



Subject Matter Interest Groups

AESQ Subject Matter Interest Groups

Advanced Product Quality Planning & Production Part Approval Process (PPAP)

Design Work & Production Repair & Rework

Sub Tier Management

Human Factors

DPRV Training

First Article Inspection

Defect Prevention Tools to support APQP & PPAP

Measurement Systems Analysis (MSA)

Process Control Methods

Problem Solving Methods

Quality Audit Methods

Subject Matter Interest Groups on the AESQ Website

Subject Matter Interest Group Landing Page

The purpose of the Key Quality Subject Group is to promote the effective deployment of the Key Quality Subject across the AESQ Supply Chain.

The Steering Group is made up of Subject Matter Experts from the AESQ Member Companies.

It will be accountable for the AS13100 related Requirements and associated Reference Manual content, ensuring that it is up to date and reflects current knowledge and best practice.

It shall promote the effective deployment of the Reference Manual using Communities of Practice (CoP). The CoP is open to subject matter experts from the AESQ Member Companies and the wider AESQ supply chain.

Activities will include webinars, best practice sharing, development of shared training materials, conferences and published papers.

Subject Matter Interest Groups

Select a specific Subject Matter Interest Group

Defect Prevention Quality Tools Subject Matter Interest Group

The purpose of the Defect Prevention Quality Tools Subject Matter Interest Group is to promote the effective deployment of Reference Manual RM13004 throughout the supply chain.

The key areas of focus of this group are:

- Design FMEA
- Product Key Characteristics
- Process Flowcharts
- Process FMEA
- Process Key Characteristics
- Control Plans

[Zero Defects Video \(link\)](#)

Link to support materials & events

Defect Prevention Quality Tools Subject Matter Interest Group

Upcoming Events

June 17th 2021: Creating and Using Reference Process FMEAs

This webinar will focus on how to create a standard Reference Process FMEA that can be used as a basic building block to create Part Number Specific Process FMEAs that meet the intent of AS13100 and Reference manual RM13004.

Reference Process FMEAs have been shown to reduce the time taken to create a new process FMEAs by up to 70% enabling the teams to focus more on the defect prevention activities.

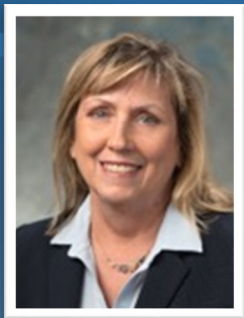
Ian Riggs will share his experience of creating the Reference FMEAs for a machining and assembly operation enabling participants to go back into their organizations and develop their own library of Reference PFMEAs.

Ian Will also outline the ambition of AESQ to develop industry wide Reference process FMEAs to benefit the whole of the supply chain.

Register Here

Link to Social Media Sites

AS13100 TRAINING SUPPORT



LISA CLAVELOUX
SENIOR DIRECTOR GROUP QUALITY
PRATT & WHITNEY

Training Program Goals



Support deployment and adoption of AS13100



Knowledge to design, maintain & assess business processes to meet intent of standard



Focus on key concepts, impact to compliance and customer requirements and benefits to business performance



Simplify and clarify the requirements with a standardized training approach



Introducing SAE AS13100 The New Industry Standard for Quality

This exciting new standard creates a common language for quality throughout the supply chain. Watch our video series for executive perspectives from across the industry, and learn how compliance is critical to your company's success.

<https://discover.sae.org/AS13100-Executive-Overview>

Required Training

Delegated Product Release Verification (DPRV)

DPRV personnel shall be trained and certified in accordance with AS13001 Delegated Product Release Verification Training Requirements (7.2.3)

Requirement since 2015

AESQ Approved AS13100 Requirements Course

The organization shall ensure that Quality Leaders with responsibility for deploying the requirements of AS13100 within the organization are trained in the requirements of AS13100 and related Quality Management Standards through an **AESQ approved AS13100 Requirements** training course.

Recommend for functional leaders responsible for creating or managing processes that are impacted by AS13100 Requirements (7.2.4)

AESQ Quality Foundations Course

The organization's Quality Leaders with responsibility for supporting the design, manufacturing, and assembly operations via AS13100 shall undergo training in the **AESQ Quality Foundations** Training course.

This course is also recommended for design engineering, manufacturing engineering and operations roles (7.2.4)

AS13100 Training for Quality & Functional Leaders

Level One	SAE Executive Overview	Five Part Video Series, 35 minutes Executive perspectives from across the industry detailing why compliance is critical to your company's success	No cost
Level Two	SAE AS13100 Requirements Course	Self-paced & online, 10-hours, 365 Days of Access Comprehensive Course on AS13100 Required for Quality Leaders with responsibility for deploying the requirements of AS13100 Recommended for functional leaders responsible for creating or managing processes that are impacted by AS13100	\$399
Level Three	SAE Quality Foundations Course (Available Fall 2021)	Virtual or Classroom, 3-days Required for Quality Leaders with responsibility for supporting the design, manufacturing, and assembly operations Recommended for design engineering, manufacturing engineering and operations roles	\$1095

SAE AS13100 Requirements Course Demonstration

On Demand, 10 hours



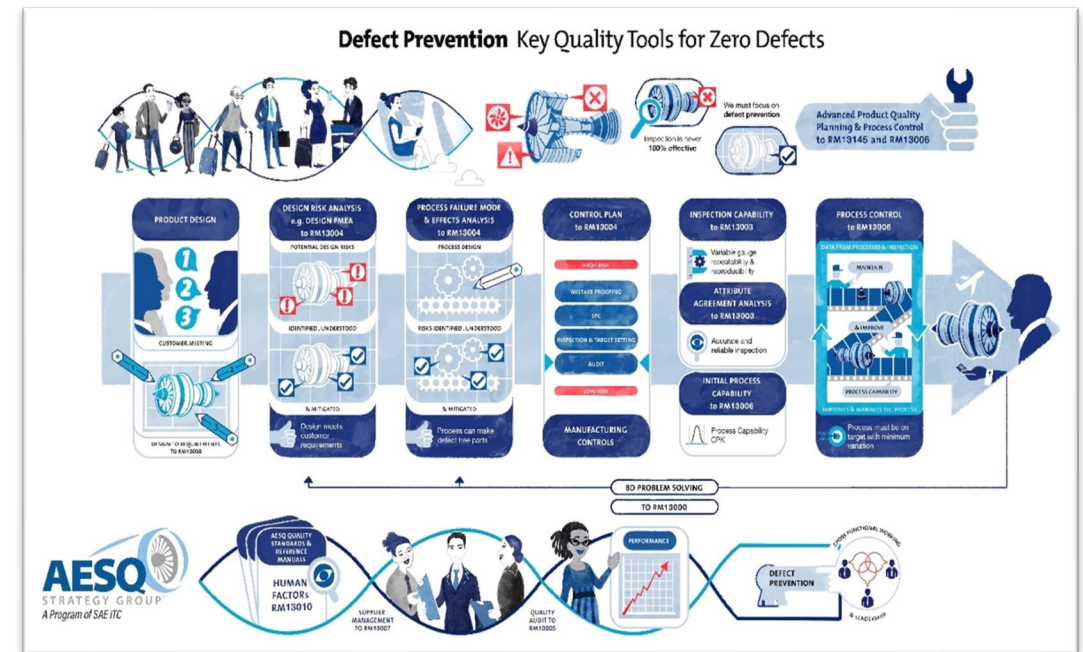
Developed in
partnership with
the AESQ and the
G-22 writing
committee SMEs

SAE AS13100 Requirements Course Overview

- ✓ **Required** for Quality Leaders with responsibility for deploying the requirements of AS13100
- ✓ **Recommended** for functional leaders responsible for creating or managing processes that are impacted by AS13100
- ✓ Provides knowledge and insight for each of the AESQ supplemental requirements
- ✓ Provides knowledge that helps the learner assess, design, maintain and comply with the business processes & adds value to the business

SAE AS13100 Quality Foundations Course Overview

- Designed to bring together the key quality systems, processes and methodologies to show how they work as part of a system to focus on Defect Prevention.
- Supports Quality Leaders, at all levels in the organisation, to understand how these tools and processes work and what are the characteristics of successful deployment.
- Recommended for other functions with accountability for the quality of the design, production, assembly and test areas of the organisation including those in Design, Manufacturing Engineering, Operations, Maintenance and Business Improvement.



AS13100 Required Training Summary



- Available online, self-paced, closed-captioning in 7 languages
 - AS13100 Requirements Course
- Available as virtual Instructor-led & traditional Instructor-led
 - DPRV Training currently delivered in 7 languages via a virtual format.
 - Training for the Foundations Course will be offered in English initially, with the addition of 7 languages

For more information:

Visit <https://aesq.sae-itc.com/training>

Visit <https://discover.sae.org/AS13100>

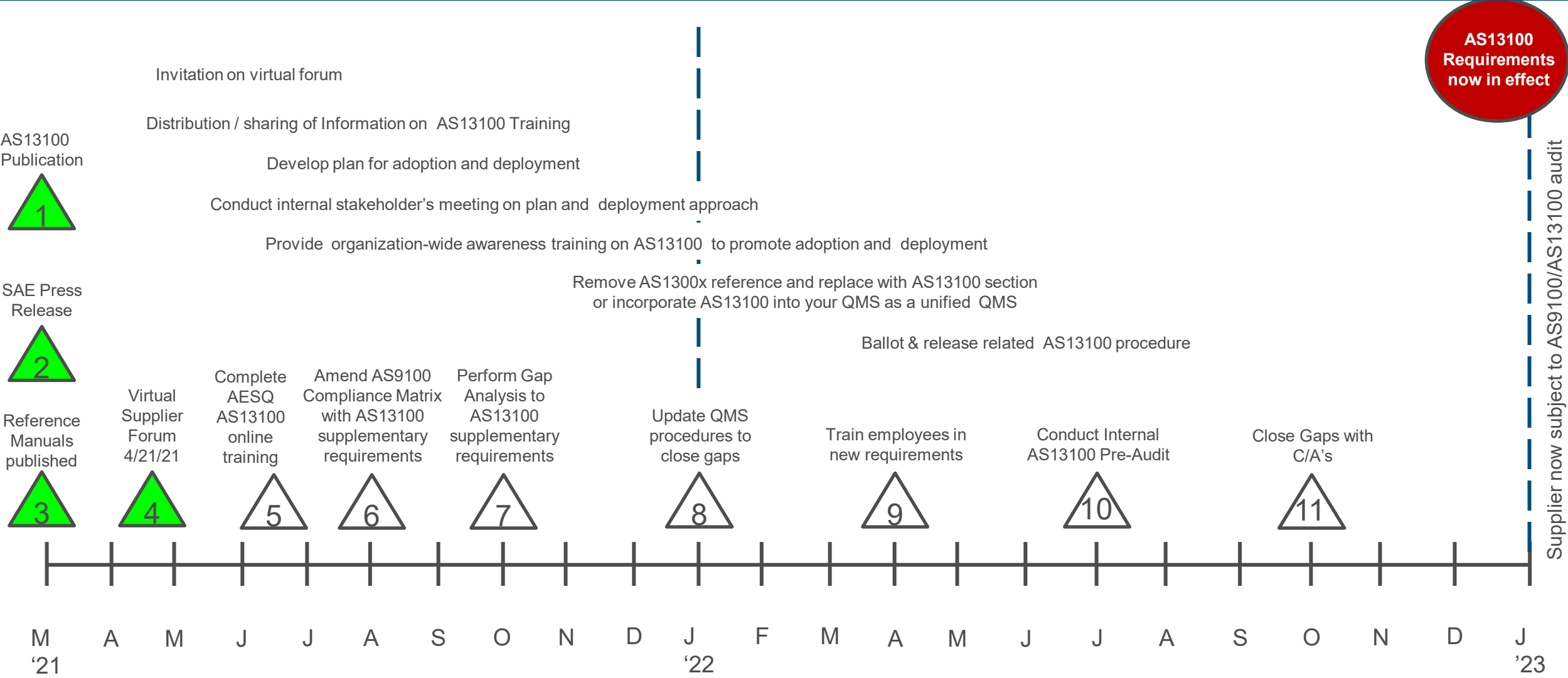
AS13100 DEPLOYMENT APPROACH



OSA OMORUYI
DIRECTOR OF QUALITY
HOWMET AEROSPACE

AS13100 Supplier Preparation Milestone Plan

Key milestones to achieve compliance to AS13100 by 1/1/2023



AESQ

HOW TO GET INVOLVED



JUN SAKAI
CHIEF ENGINEER
IHI CORPORATION

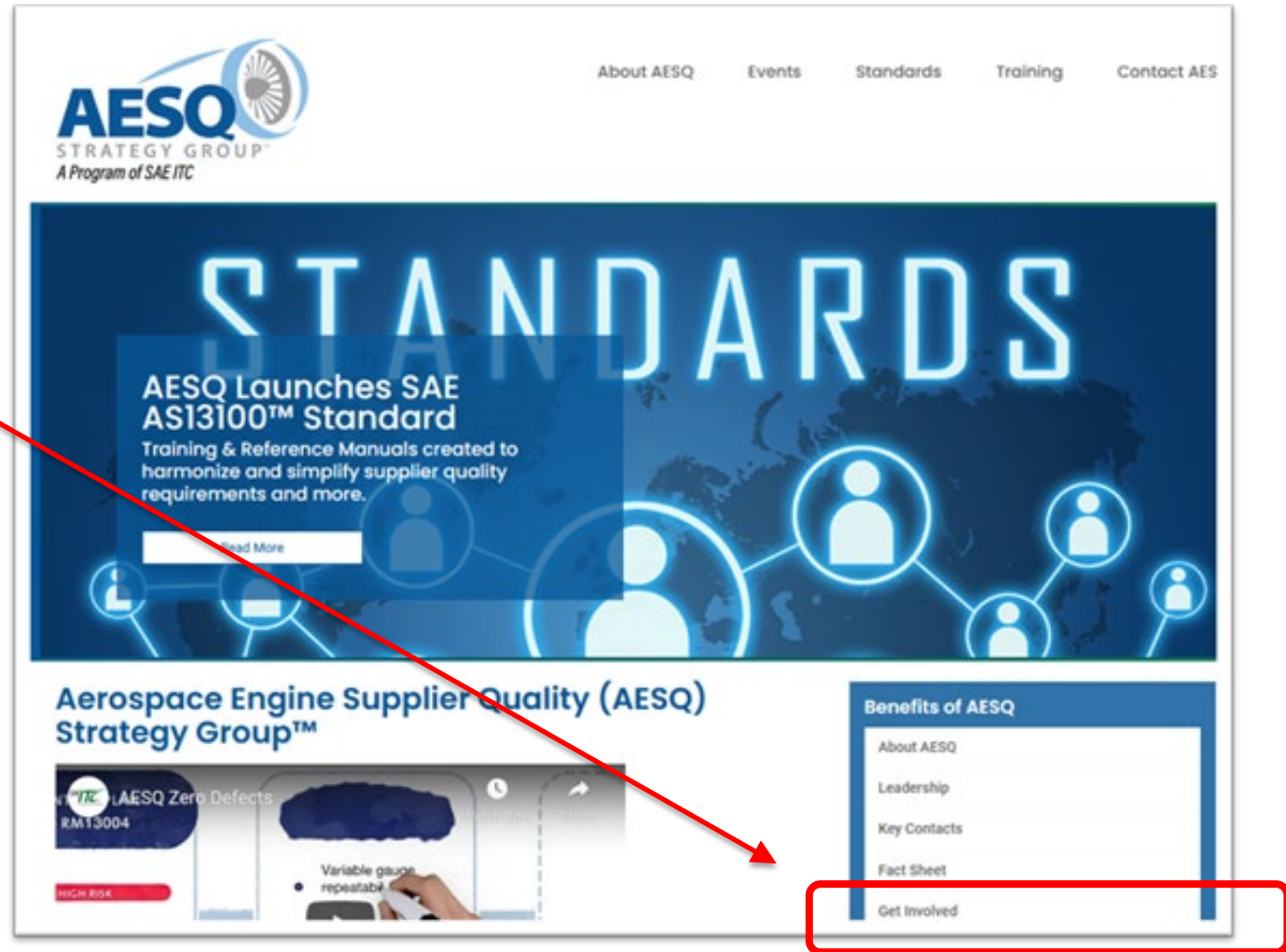
How to Get Involved - Overview



- To achieve implementation target, entire OEM & Supply Chain are encouraged to get involved.
- There are many ways;
 - To be informed of interested topics
 - Join in a Community
 - To be a Member

“Get Involved” with AESQ

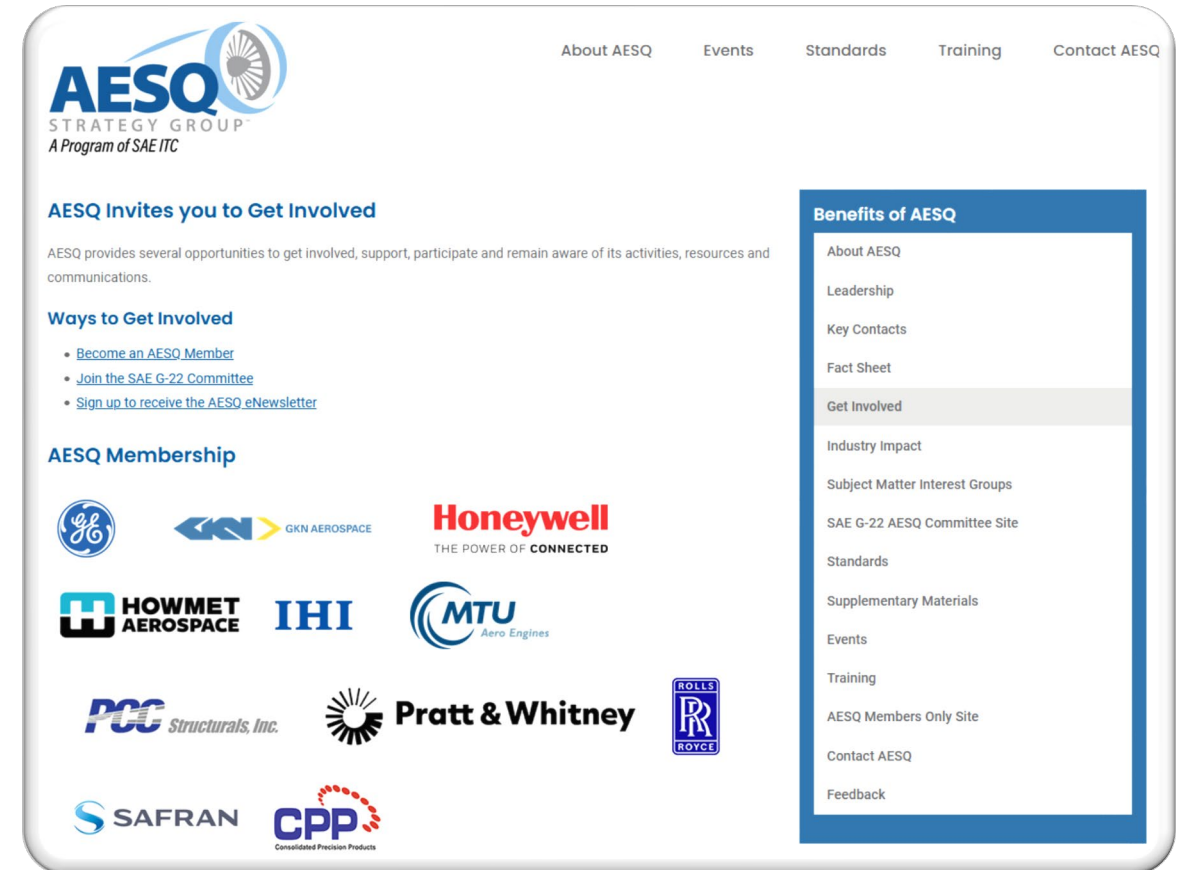
- Go to AESQ Homepage
<https://aesq.sae-itc.com/>
- Click “Get Involved”



“Get Involved” Options

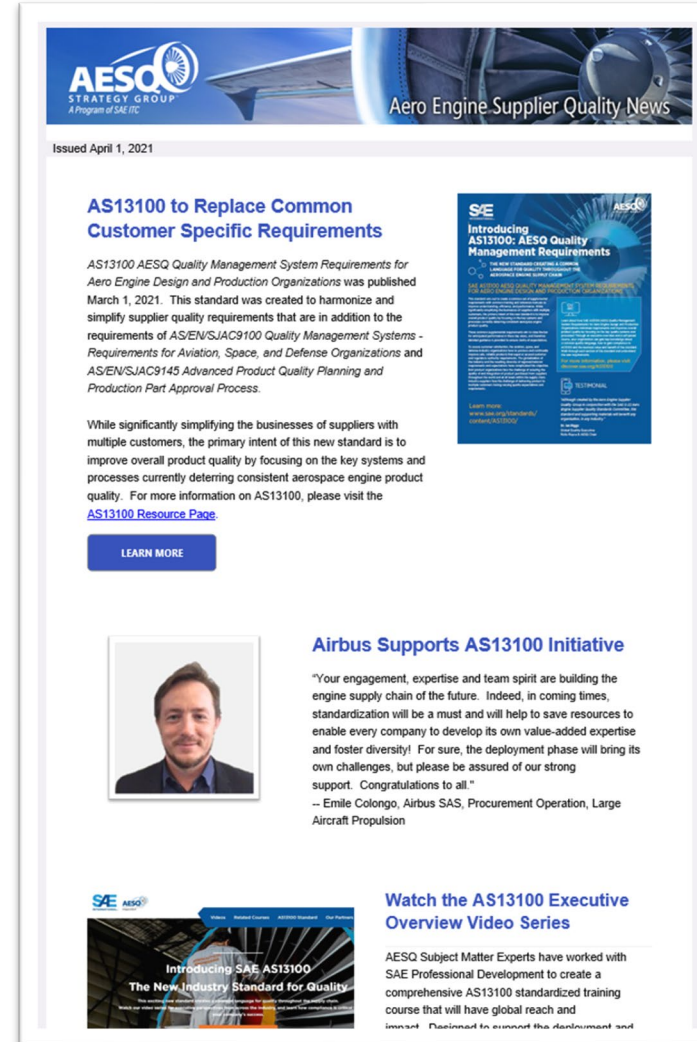
1. Sign up to receive AESQ eNewsletter
2. Become an AESQ Member
3. SAE G-22 Standards Writing Committee

Click on the appropriate link for additional information



“Get Involved” – Sign up to Receive AESQ’s eNewsletter

- Issued monthly
- Learn about AESQ’s current activities
- Complete online form to begin receiving



The screenshot shows the top of an eNewsletter. The header includes the AESQ logo and the title "Aero Engine Supplier Quality News". Below the header, the issue date is "Issued April 1, 2021". The main content area features a large article titled "AS13100 to Replace Common Customer Specific Requirements". The article text states that the standard was published on March 1, 2021, and aims to harmonize and simplify supplier quality requirements. A "LEARN MORE" button is provided below the article. To the right of the article is a thumbnail image of the AS13100 document cover. Below the main article is a section titled "Airbus Supports AS13100 Initiative" featuring a portrait of Emile Colongo and a quote from him. At the bottom of the newsletter, there is a section titled "Watch the AS13100 Executive Overview Video Series" with a video thumbnail and a brief description of the training course.

“Get Involved” – Become an AESQ Member

2 Membership Levels:

AESQ Strategy Group Member – specified in the AESQ Charter due to their critical support resulting in the establishment of the AESQ Strategy Group.

AESQ Member –

- Open to organizations engaged in the Aero Engine supply chain.
- Required to participate in the work of AESQ by providing resources to support AESQ working groups.
- Representatives shall be senior leaders from the organization or subject matter experts in a relevant area.

AESQ Membership

Membership Overview

AESQ welcomes new members. AESQ membership is open to organizations that are engaged in the Aero Engine supply chain.

Membership Benefits & Levels

Membership Benefits

- Contribute to the work of the AESQ and support its working groups
- Participate in Supplier Forums for dialog on industry optional approaches for implementation of quality requirements.
- Gain visibility and recognition on AESQ's website
- Have a voice in promoting the development of voluntary consensus standards addressing aero engine supplier quality concerns benefiting your company
- Greater networking opportunities with other companies and business opportunities

Membership Levels

- **AESQ Strategy Group Member** – AESQ Strategy Group Members are specified in the AESQ Charter due to their critical support resulting in the establishment of the AESQ Strategy Group.
- **AESQ Member** – AESQ Membership is open to organizations that are engaged in the Aero Engine supply chain. Member organizations are required to participate in the work of the AESQ by providing resources to support the AESQ working groups. Representatives from AESQ Member organizations shall be senior leaders from the organization or subject matter experts in a relevant area.

Complete Membership Application at bottom of page

“Get Involved” – Additional Options

- Attend AESQ Events (Supplier Forum, Webinar)
- Attend Subject Matter Interest Group Webinar or Join on LinkedIn
- Take a AS13100 Training Course
- Download Reference Manuals
- Watch the “Zero Defects” Video
- Listen to a Podcast



“Get Involved” – Attend a Supplier Forum



AESQ STRATEGY GROUP™
A Program of SAE ITC

VIRTUAL SUPPLIER FORUM AS13100 OVERVIEW

Wednesday 21 April 2021 | 8am – 11am EST (-5 GMT)

Plan now to attend the Aero Engine Supplier Quality (AESQ) Virtual Supplier Forum to learn about the SAE AS13100™ AESQ Quality Management System Requirements for Aero Engine Design and Production Organizations Standard. Aero Engine Manufacturers are required to flow down regulatory and customer requirements to their supply chain. Because of the product complexity and links to safety, they tend to include more stringent requirements than the rest of the aircraft systems and components. AS13100 was created to replace customer specific quality requirements – leading to simplification and harmonization between engine manufacturer supply chains.

This event is hosted by the AESQ Strategy Group and includes presentations by SENIOR LEADERSHIP from AESQ member companies responsible for Supplier Selection and Management.

Logos of member companies: GE Aviation, Rolls-Royce, Safran Aero Engines, MTU Aero Engines, GKN Aerospace, Honeywell Aerospace, Howmet Aerospace, IHI, PCC Structural, Inc.

KEYNOTE SPEAKERS

 Dr Ian Riggs Rolls-Royce	 Barbara Negron GE Aviation	 Martin Schillies MTU	 Lisa Caveloux Pratt & Whitney	 Emmanuel Yvick Safran	
 Helen Dijkstra GKN	 Barrie Hickin Honeywell	 Oso Omoruyi Howmet	 James Clifton PCC Structural	 Jun Sakai IHI	 Larry Bennett GE Aviation

- Review presentations from previous events on the AESQ website.
- Watch for future events.

“Get Involved” – Watch “Move with SAE Mobilus” Webinar

This monthly webinar series will take a special look at AS13100.

Wednesday, May 19, 2021
11:00am (-5GMT) – 1 Hour

Special Guest Speakers:



Barbara Negroe
Executive Sourcing
Quality Leader
GE Aviation



Larry Bennett
Principal Engineer, Global
Sourcing Quality
GE Aviation

“Get Involved” – Subject Matter Interest Groups

- Follow AESQ’s New Subject Matter Interest Groups
- Participate in a Community of Practice
- Sign up for a Subject Matter Interest Group Webinar
- Join Subject Matter Interest Group on LinkedIn



SUMMARY & QUESTIONS



JAMES CLIFTON

VP QUALITY

PCC STRUCTURALS

Summary



AS13100 Standard & Reference
Manuals now published



Consider getting your organization to become
an AESQ member and take part in the
Subject Matter Interest Groups



Plan to get compliant by the end of
2022



Improve your knowledge and capabilities by
getting involved in the AESQ Communities of
Practice



Compliance is via self-assessment
and customer audit



Delivery improved Quality Performance and
Business Results



Get trained in the AS13100
Requirements and Quality Foundation
courses



Stay in touch with AESQ through the website
aesq.sae-itc.com

Question & Answer “Q&A” Ground Rules

We will now accept questions via the Chat function focused on but not limited to:

- AS13100 Standard
- AS13100 Training
- AESQ Reference Manuals
- Deployment and Transition

Please avoid questions regarding:

- Commercialism
- Pricing
- ITAR
- Export Control



Use the Chat Function to Ask a Question..



... or just make a comment.



be kind

Thanks for Attending



Stay in Touch on aesq.sae-itc.com