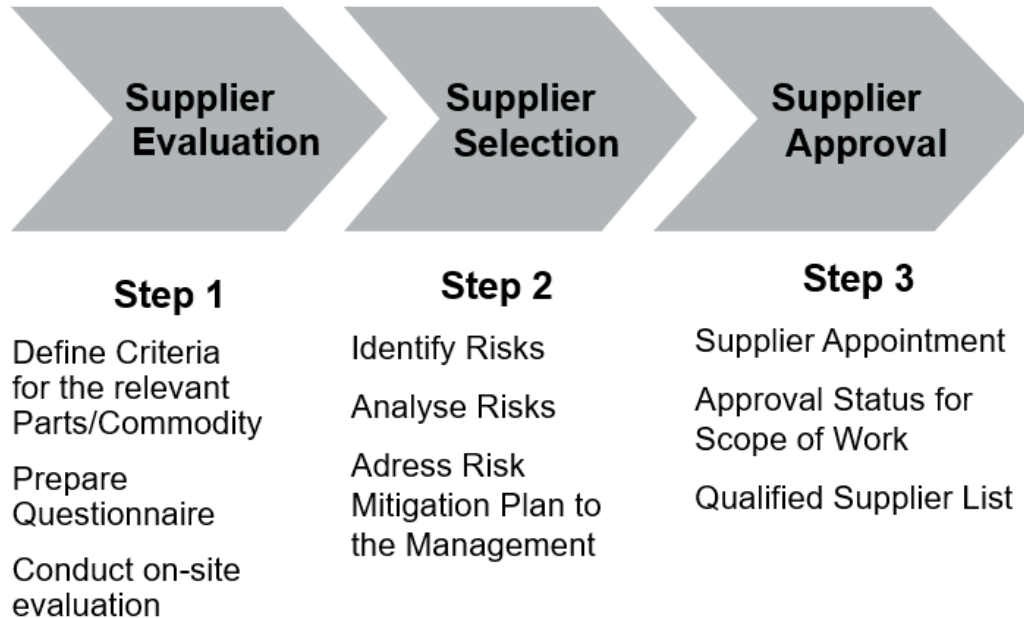


Overview Supplier Evaluation, Selection and Approval Process



Supplier Performance Monitoring

Quality Metrics

- Parts Per Million (PPM)
- Dock Rejection Rate
- Cost of Quality
- Rework rates
- First Pass Yields
- Concession Requests

Delivery Metrics

- On-Time Delivery %
- Orders shipped in full %
- Days late/early
- Delivery to commit vs request

Improvement Plan

- Develop action items
- Escalate
- Notify Customers when supplier is Customer Directed
- Monitor more frequent when necessary