

# **WELCOME**

# **AESQ Supplier Forum**

Hosted by

Rolls-Royce Civil Aerospace

Seletar Country Club, Singapore

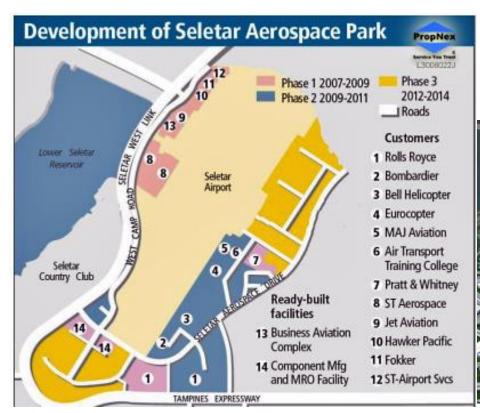
April 6<sup>th</sup> 2017



# **Overview of the Day**

# **Seletar Aerospace Park**







# **Overview of the Day**

09:00	Introduction & Overview	Dr lan Riggs	Rolls-Royce				
09:30	Challenges within the Supply Chain	Peter Amsder	Pratt & Whitney				
10:00	The Need for Defect Prevention	John Calder	Rolls-Royce				
10:30	Coffee Break & Networking						
11:00	Overview of the AESQ Standards	Olivier Castet	s Safran				
		Dave Goldbei	gGE Aviation				
12:00	Lunch & Networking						
13:00	Standards Market Place	AESQ Commi	ttee				
14:00	Coffee Break & Networking						
14:30 S	standards Market Place	AESQ Committee	Committee				
15:15	Benefits of Standard Deployment	Bhu Kenjale	PCC				
		Helen Djäkne	gren GKN				
		Martin Schae	fner MTU				
16:00	Market Place Debrief	Peter Amsder	Pratt & Whitney				
16:15	Closing Remarks	Dr lan Riggs	Rolls-Royce				

# **Burning Platform**



- Increasing supplier / partner engine content
- Wide range of Aerospace engine supplier businesses <\$1M to \$2B+</li>
- Increasing global footprint
- Overlap of engine suppliers between engine manufacturers
- Demanding Customers
- Improving Quality, Cost and Delivery is a key challenge



# Aerospace Engine Supply Chain Customer vs. Supplier Perceptions of Quality Requirements





# Customer Perception

- Reactive: Focus on inspection to sort 'good' from 'bad'
- Poor compliance
- Limited application of Process Control
- Low maturity of defect prevention and quality planning processes
- Little Continuous Improvement activity



# Supplier Perception

- Complex requirements set independently by each Customer
- High levels of external audit with inconsistent interpretations
- No common language for Quality
- High levels of customer control and intervention

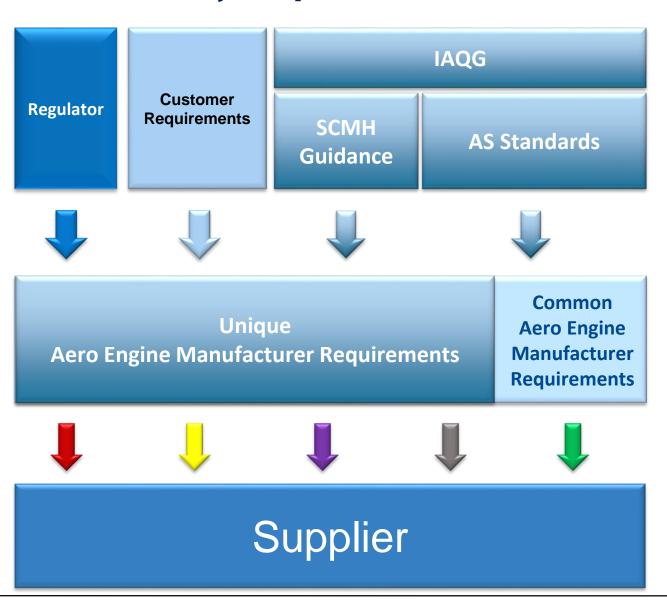
# **AESQ Vision**



To establish and maintain a common set of Quality
Requirements that enable the
Global Aero Engine Supply Chain

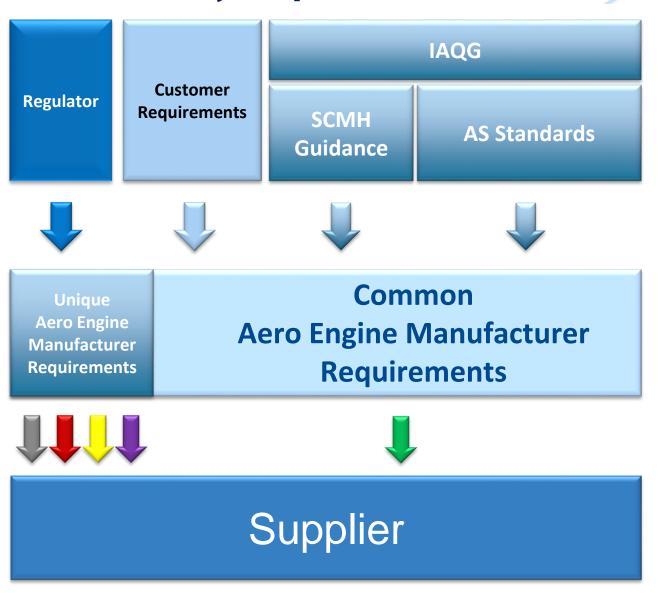
to be truly competitive through lean, capable processes and a culture of Continuous Improvement.

# **Aero Industry Requirements Flowdown**





# **Aero Industry Requirements Flowdown**





# **AESQ Guiding Principles**



Simplify & Standardize supplier requirements
Build on existing industry standards
Common language for Quality
Standards are simple, prescriptive & auditable

Promote standardized 3rd party training





Easy to adopt within existing process/systems

Deliver results rapidly, through focused activities

# **G-22 Aerospace Engine Supplier Quality**





# **G-22 Technical Committee**

**Aero Engine Manufacturers & Suppliers** 











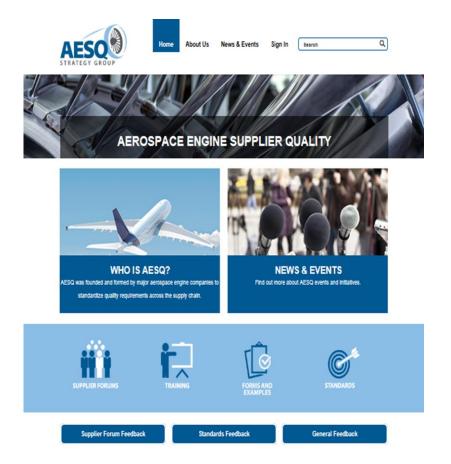






**Supplier Representatives** 

# How you can participate



- Attend our AESQ Supplier Forums
  - Share your views and experiences of our current standards
  - Help to identify new areas of work for the group
- Provide feedback on current and developing standards via the AESQ Website
- Share best practice deployment stories via the website and Forums
- Contact us through the AESQ website

http://aesq.saeitc.org/

# **Meeting protocols**

Welcome to the G22-AESQ Technical Committee

# **AESQ Code of Conduct**

- Audio/video recording of meetings is not permitted
- No Commercialism
  - No discussion of cost, pricing plans, pricing policies, product usage surveys,
     marketing plans or any related topics
- Presentations must focus on technical issues (not on marketing aspects of products) and relate to or support the development or maintenance of G-22 Committee work
- Be aware of and follow ITAR & EAR rules and regulations governing export control
- Discussions should be open and follow the agenda or other legitimate direction agreed upon by consensus of the committee avoid unauthorized or 'private' meetings

# **AESQ Code of Conduct**

- Strive for high-quality standards to benefit all stakeholders users, customers, suppliers and the industry as a whole
- Strive for an open atmosphere that promotes a free-flowing interchange of standards technical information
- Respect basic meeting etiquette:
  - Only one person speaking at any given time
  - Attack the issue, not the person
  - Be on time...returning from breaks/lunch
  - Respect all ideas & comments
  - No silent skepticism, be candid
  - Do not dominate discussions
  - Stay focused on the meeting & agenda

# **The Need for Defect Prevention**

# How do we achieve Perfect Quality???

- 100% inspection
- Sorting good from bad
- Concessions to accept non-conforming product
- Overrun parts to ensure delivery commitments
- 3<sup>rd</sup> Party inspection



# Focus on defect prevention – How effective is 100% inspection?

- Individually inspect the image to the standard
- Items needed
  - Standard
  - Marking sheet and a pen
- Compare the image to the standard and check "pass or fail"





# Focus on defect prevention –

# How effective is 100% inspection?



- Discuss on your tables how effective is 100% inspection
- Would 200% be better?
- What can we do as part of defect prevention?
- Prepare for feedback

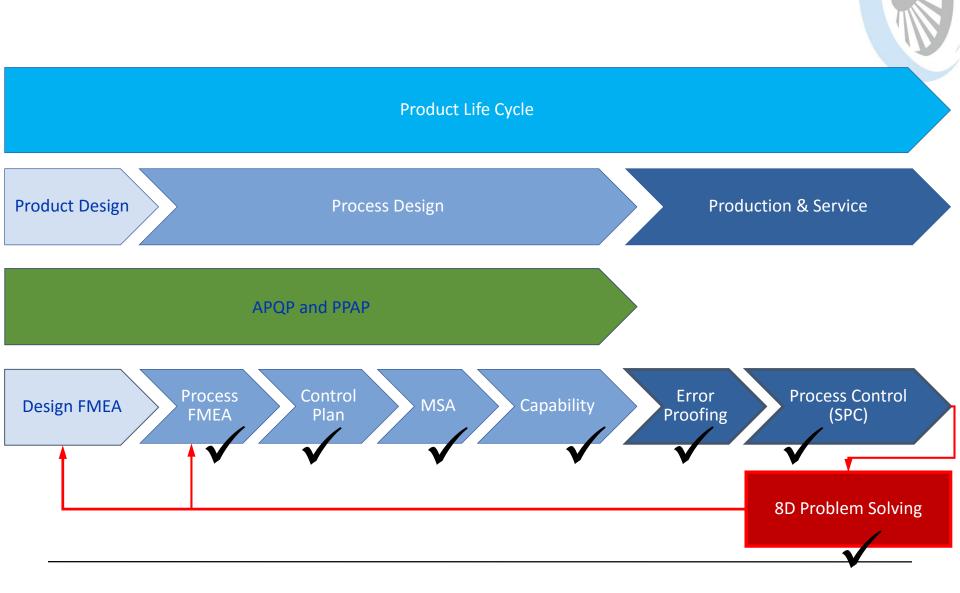
# Focus on defect prevention

# **Defect Prevention**

- No room for customer disruption
- Capacity released
- Predictable planning
- Cost challenges supported
- Focus on growth opportunities



#### **Defect Prevention Tools**



# How we work Standards overview

#### **SAE ITC / SAE G-22 Structure**



## **AESQ Strategy Group**

## **Companies**

Strategy
Training
Deployment
Promotion &
Communication
Customer, Regulator &
IAQG Interface
Administration

### **G-22 Technical Committee**

**Individuals** 

**Standards Writing** 

AESQ Strategy Group

Steering Committee
G22 AESQ Working Team

**Workstream Teams** 

## **AESQ Website**





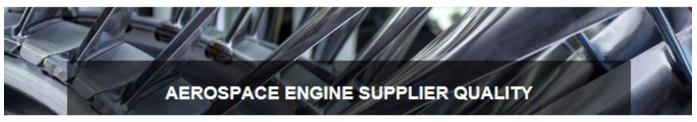
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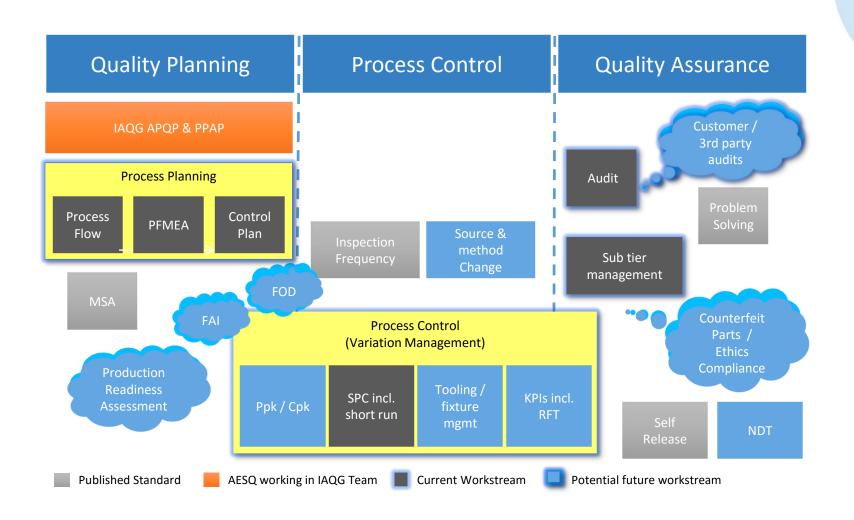


Supplier Forum Feedback

Standards Feedback

General Feedback

# **Existing & Future Workstreams**



# **AS13000 Problem Solving**

#### **Original State**



#### **Current State**









#### Supplier

#### **AESQ Principles**

- ▼ Standardise
- Simplify
  - Adopts Existing Industry Standards
- Prescriptive, Auditable
- Common Language
  - Supported by 3<sup>rd</sup> Party Training & Consultancy

- Reduced need for Customer training & support
- Improved access to training & consultancy
- Removal of complexity of reporting
- · Improved problem solving skills



# **AS13001 Supplier Self Release Training**

#### **Original State**



#### **Current State**



- One Common Training Requirement
- Industry wide DQR database through SAE
- Delivered by SAE Globally
- Refresher training every 3 years

#### **AESQ Principles**

- **▼** Standardise
- Simplify
- Adopts Existing Industry Standards\*
- Prescriptive, Auditable
- Common Language
- Supported by 3<sup>rd</sup> Party Training & Consultancy

#### **Expected Benefits**

- Reduced costs for the supplier
- Reduced training time for DQR
- Training provided in Supplier's region
- Customer training limited to on-site

\* Rev A to align with AS9117 - DPRV



# **AS13002 Inspection Frequency**

#### **Original State**

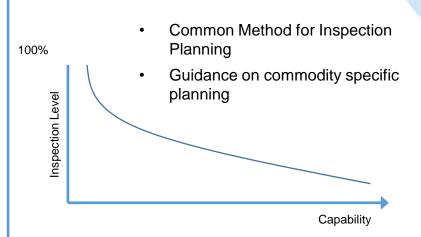
100% Inspection

Sample

**Error Proof** 



#### **Current State**



#### **AESQ Principles**



Standardise

Simplify

Adopts Existing Industry Standards

Prescriptive, Auditable

Common Language

Supported by 3rd Party Training & Consultancy

- Standardised Process
- Improved compliance
- Improved Product Quality

# **AS13003 Measurement Systems Analysis**

#### **Original State**



#### **Current State**

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Method	Feature Category		Practic	al Case
Wethod	Critical	Major	Studies	
Resolution	≤10% of total tolerand  Requirement = 10:1  ≤10% of total tolera		-	05 6
Accuracy ratio**				
Accuracy Error / Bias			100	
Repeatability	≤10% of total tolerance	≤20% of total tolerance		
Gauge R&R	≤10% of total tolerance	≤20% of total tolerance	≤30% of total tolerance*	Purchaser requirements may override this
Computer driven neasurement systems correlation	≤10% of total Tolerance		≤20% of total Tolerance	Purchaser requirements may override this
inearity**	arity** ≤1% of total tolerance		-	
Attribute Study: pass/fail Kappa ≥ 0.8		-	Only required on operator dependent interpretation	
Attribute study: ordinal ICC ≥ 0.75		-	Only required on operator dependent interpretation	

#### **AESQ Principles**

- **▼** Standardise
- Simplify
- ✓ Adopts Existing Industry Standards
- ✓ Prescriptive, Auditable
- Common Language
- Supported by 3<sup>rd</sup> Party Training & Consultancy

- Improved knowledge of Measurement Capability
- Clarification of minimum acceptance standards
- Mandates replaces guidance
- Adopts Automotive Industry Action Group 'Blue Book' on MSA
- Improved Quality Performance

# **AS13004 Process Risk Mitigation**

#### **Original State**



Varying standards and approaches

# Future State control risk management assess evaluate

**In Scope:** Risk Mitigation requirements with execution guidance & recommended timing, supporting AS9145

**Out of Scope:** DFMEA requirements, any duplication of related Aerospace Standards (e.g. AS9145)

#### **AESQ Principles**



Standardise



Simplify



Adopts Existing Industry Standards



Prescriptive, Auditable



Common Language



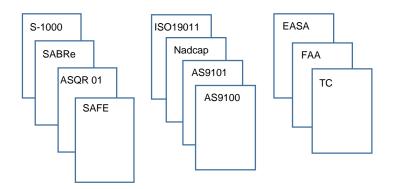
Supported by  $3^{\rm rd}$  Party Training & Consultancy

- Standardised process
- Increased pace of adoption
- Improved compliance to a better standard
- Reduced quality risks
- Ultimately improved quality & delivery

# **AS13005 Internal Audits Requirements**

#### **Original State**

Internal audit requirements in many documents



#### **Future State**



#### Content

- Audit types & checklists (examples)
  - System
  - Production process
  - Product
  - Special process
- Auditor qualification
- Audit KPI's
- Audit criteria

In scope: Internal audits for suppliers

Out of scope: 2<sup>nd</sup>/3<sup>rd</sup> party audits (e.g. Customer audits).

#### **AESQ Principles**



Standardise



Simplify



Adopts Existing Industry Standards



Prescriptive, Auditable



Common Language



Supported by 3<sup>rd</sup> Party Training & Consultancy

- Lean & effective internal audit process providing confidence in state of compliance throughout Aero-Engine supply chain
- Reduced and/or eliminated unnecessary and/or duplicate audits

#### **AS13006 Process Control**

#### **Original State**



Varying standards & approaches

- PC requirements not clearly defined/understood
- Inconsistent application/flowdown to sub-tiers
- Lack of commitment/belief in benefits
- Belief low volume environments not applicable

#### **Future State**

Common standard & approach Aligned with AS13002, 13003, 13004, AS9103, AS9145 & AIAG "Blue Books"



In scope: Process Control for all characteristics

Out of scope: Foundational requirements

#### **AESQ Principles**



Standardise



Simplify



Adopts Existing Industry Standards



Prescriptive, Auditable



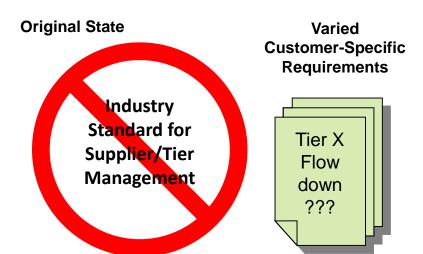
Common Language



3<sup>rd</sup> Party Training & Consultancy

- Improved variation control & reduction techniques, broad-based belief in benefits
- Common prescriptive standard fully aligned with AESQ, AS9103 & AIAG Blue Book Stds
- Focus on accurate data analysis and proactive problem resolution
- Improved Quality Performance, reduced risk

# **AS13007 Supplier Management**





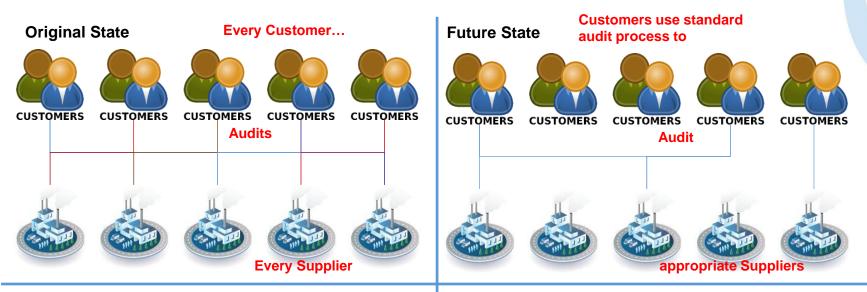
In scope: Raw material & finished hardware Out of scope: Distributors & MRO suppliers

#### **AESQ Principles**

- **▼** Standardise
- Simplify
- Adopts Existing Industry Standards
- Prescriptive, Auditable
- Common Language
- Supported by 3<sup>rd</sup> Party Training & Consultancy

- Simplify language for organizations to manage suppliers
- Ability to use the standard throughout al tiers of the supply chain
- Standard will simplify and reduce the number of methods the suppliers must use to meet Customer requirements (i.e. simplify/make common the "how to")

## **AS13008 Supplier Audit**



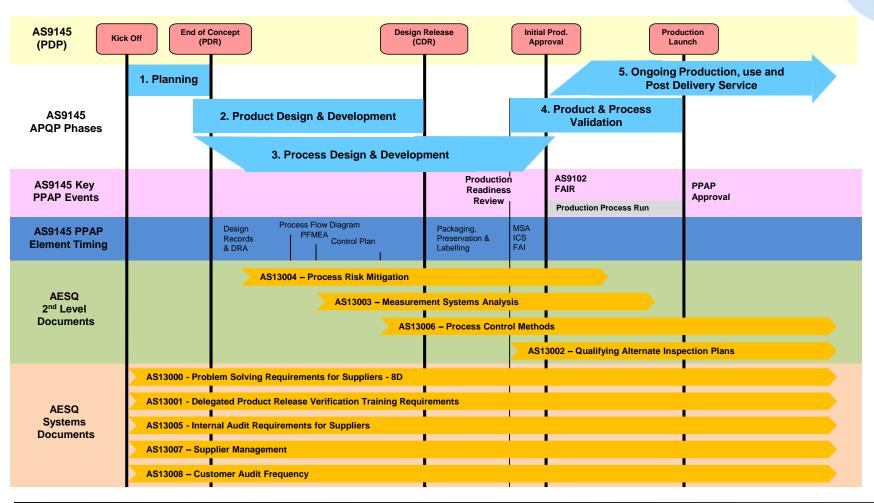
#### **AESQ Principles**

- ✓ Standardise
- ✓ Simplify
- ✓ Adopts Existing Industry Standards
- Prescriptive, Auditable
- ✓ Common Language
- Supported by 3<sup>rd</sup> Party Training & Consultancy

- Standard customer audit process aligned to AS13005
- · Improved rigor of audit approach
- Suppliers chosen for audit based on risk (performance and risk)
- Reduced supplier audits for good performing suppliers (low risk) that demonstrate compliance to AS13005
- Recognizes existing 3<sup>rd</sup> party certification
- Cost reduction / resources liberated by customer and supplier.

# **Product Life Cycle & Document Interaction**

### AS9145 (APQP/PPAP) & AESQ Standards



# **AESQ Standards - Global Deployment**

# Vision

- Deploy harmonically
- Challenge each other
- Common language for Quality
- Easy adoption of standards
- Simplify requirements

#### **AESQ Standards - Global Deployment Status**

	AS13000 Problem Solving (8D)	AS13001 Supplier Self- Release	AS13002 Inspection Frequency	AS13003 MSA	AS13004 Process Risk Mitigation
AESQ Member	Accepted	Accepted	Accepted	Accepted	Accepted
GE					Upon Release
GKN					Upon Release
Honeywell					Upon Release
MTU					Upon Release
PCC Structurals					Upon Release
Pratt & Whitney					Upon Release
Rolls-Royce					Upon Release
Safran					Upon realease

# **Moving Forward**





AESQ is now well established and is gathering momentum

Supplier feedback is very positive & they want us to move faster

Broader supplier engagement is being sought to apply more resources

Stronger links with IAQG & PRI are being developed

Stakeholder engagement essential for progress & direction

